

Appendix II

Core Respondents

Question 1: If there were one change that you would make in current solid waste management practices in San Juan County, what would it be?

1) Curbside recycling for city & county; 2) a free organizing spot for residents to claim if wanted; i.e., Lopez.

1) Separate line up for recycle + regular for faster flow. 2) Improve existing facility to code requirements + leave where is #) Make greater effort to cooperate + get along w/ other agencies.

1. Additional weekday for business/contractor use

1. Charge for recycling. Recycling is not free and users should help pay for the service. 2. Consider mandatory curbside collection of recyclables and garbage. It is a more efficient means providing the services and is better for the environment in reducing green house gas emissions, one truck vs. many small vehicles to deliver the same amount of garbage.

1. Everyone should have their garbage picked up 2) curbside recycling 3) If not 1 and 2, then extend the ours of the dump 4) take toxic waste more than once a year

1. Fix funding. 2. Fix location 3. Fix friendliness of employees.

1. Lower rates and better use of tax dollars! 2. Separate lines for recycling and garbage!

1. Stop sending garbage to Orcas 2. Get a tipping floor. Town and County get together.

6 days a week

A "better organized + managed" garbage site

A drive through operation with a check in point and weigh station, drop off and then drive to another station to pay and out.

A drop box for disposal of fluorescence bulbs (all of which contain the metal mercury - a serious brain poison!)

A more transparent financial policy -- with a new initiative to reward citizen reduction/re-use/recycled efforts -- look at each island's positive and room for change.

A much better management of the facility.

A plastic chipper to make recycled plastic into usable road surface tar, building blocks and easier to transport. I personally make efforts daily to reduce waste on my end.

A simple site -- just disposable (sic) of garbage and recyclables; it is a basic service; the people in charge are trying to build a model facility that we can't afford.

A weekday (non-Friday) for business/contractor use only or for all use and adjust fees accordingly

Accept wider range of recyclables such as garden plant containers

Access to dispose of personal toxic waste, paint, pesticide, asbestos

Add compost facilities -- especially for yard waste - but kitchen compost would be good to -- make the resulting soil available for purchase and/or pick up.

Add curbside pickup for recycling and trash.

Add scale to facilitate traffic flow

Add to the variety of items that can be recycled through the county

Add yard waste consisting of salmon berries and horsetails to your services so that we can drop off for free

All of the solid waste management issues listed deserve continual reevaluation and cost-effectiveness comparisons. Of most importance is the recognition by Public Works of the absolute necessity to adjust operational and overhead administration costs, including staff and labor, to reflect variances in income levels each month.

All trash and recycled picked up at house

Allow local control for each island.

Allow parking inside of facility

An eye to the future and the ability to "morph" into a higher tech sorting facility on site for entire County.

Annual day for hay waste disposal on Shaw

Appoint ----- to a full time position of authority and decision making so as to best use his knowledge and experience in this area.

Appoint a decision-maker so decision gets made sometime this century

As a 75-year-old widow resident on Orcas, mid-May to late Sept., I do not generate much use of the dump except for recycling. I compost plant material; compress my garbage, freeze smelly wrappers to dump w/garbage 1 X ea month maximum, 3 X ea summer.

Ask the users what they want! This survey is a good first step. Don't even consider mandatory curbside unless a clear majority of users actually express this preference.

Assess every parcel for solid waste collection whether used or not. Quit letting people have a choice of pick-up or taking their own to the dump. Lots of counties do this and it works great!

Balance the budget.

Barge all garbage to Skagit County following the lead of Friday Harbor and sell Beaverton Valley land!

Be in compliance -- resolve these issues so we are not being penalized

Be open to the public more than 3 days each work.

Better arrival mgmt (for customers) to avoid confusion and excessively long lines

Better disposal of batteries (safe, recycle)

Better facility w/ less environmental damage.

Better garbage payment at facility. If one bag express drop off.

Better hours and days for dump to be open.

Better hours.

Better managed facility

Better organization of the whole system.

Better recycle facility designed to produce energy and or products.

Better recycling + improve + enlarge the exchange

Better recycling composting of yard waste and wood with compost returned to community

Better time management at the dump.

Better to not comingle recyclables

Better traffic pattern and weigh-in at Orcas dump.

Better use of funds.

Bring facilities in line with State requirements.

Bring it to compliance as Department of Ecology has requested repeatedly over the years

Build a cover for the tipping floor in Friday Harbor

Build a new facility on a new site on San Juan Island!

Build a non-profit reuse warehouse near the transfer station similar to the one on Orcas but with better facilities and staff funded if necessary from tipping fees.

Build a shed over the tipping floor. Sell the property on Beaverton Valley.

Build a suitable and appropriate roof over the loading floor at the Sutton Road facility so it can reopen 5 days a week.

Build first class tipping floors for garbage and recycling on SJI on the existing site financed by low interest long term revenue bonds.

Burn the garbage in an approved burner and then haul just the ash off island. Reduces the amount of waste being hauled off. Done at Beaver Hill in Coos County, Oregon.

Can't think of changes. I feel SJC is doing a *good* job???

Don't know for sure

Capital costs would be funded by a dedicated tax or fee paid by all property owners. Operating expenses would be fee based dependent on use or volume of waste.

Central pick up multiple locations or street side pickups

Centralize services and end self haul. In favor of commercial, but end the pay-as-you-go system. It's way too expensive to run and needs to be standardized.

Change the "Heads" employee. Get someone who understands waste management & the islands which we are located.

Change the recycling setup. We need: 24-7 recycling center close to town, people need to separate they're recyclables, and then the county can sell it. Like the Lyons club does with all cans. See Oregon, Colorado.

Change the upper management get in new blood with incentives for turning this department around and out of the red, no more???

Charge 9 for first can /month of garbage - recycling free
charge 12 for second can /month of garbage - recycling free
charge 15 for third can /month of garbage - recycling free
each island must primarily pay for itself.

Charge a fee for recycling (less than garbage fee of course)

Charge a small fee for recycling \$1 - \$2 per visit

Charge for Recycling

Charge for recycling and other services to balance budget.

Charge for recycling, but have the fee less than for garbage.

A. Charge for recycling. B. Leave sit where it is and fix it up.

Charge merchants for selling packages of items larger than necessary for getting the item to the consumer.

Charge the customer creating the most waste i.e.; those with more than one can (tiered system - increasing rate) not a blanket system that penalizes everyone for all their Costco waste - (responsibility fee)

Charge the users

Charges should reflect what t costs - you bring more garbage you pay more

Clean up the dump area

Clear labels in grocery and hardware stores-what products are packaged recyclable, what surfactants and poisons are safest to use.

Collect recycling from the homes as done in Seattle

Commercial haulers should pay the same rate per ton as self haulers.

Compacting waste to make it easier to transport.

Completely remodel the Orcas transfer station

Comply with all state and federal regulations.

Compost all garbage on islands recycle everything get rid of monopolistic waste management co

Compost! Similar to King County program, reduces solid waste drastically.

Consider privatizing

Consistent policies i.e. - same hours; personnel training procedures; how to use facility (everything is always changing)

Continue free recycling...

Continue like we have had it

Contract out operation of the system to a private business on a contract (competitive bid) basis

Contract services to private enterprise

Control net cost

Cost per pound - if we lived where our garbage could be picked up - we would go that route because it is cheaper

County give up control 100% to islands.

Create a compost area for organics (food scraps, yard waste) to be eventually bagged and resold-that will increase some capital.

Create a co-op or some other organization-private, nonprofit to do this.

Create a land fill on each island for all but recyclable items

Create a landfill and use it

Create an incentive to recycle more and generate less garbage!

Curbside collection at reasonable price.

Curbside recycling

Curbside recycling.

Curbside pickup of all recycling and yard debris. This would save gas and cut traffic at the dump.

Curbside pickup of garbage and recyclables

Curbside recycling pickup.

Current system works well for my family

Cut down on the middle management in the department and improve the efficiency in operations.

Days/times that the facility is open need to be consistent, long-term and consecutive with regard to days open.

Decisions should be made based on best available science rather than on political conscriptions

Deliver us from these entitlement jobs; get more actual work for pay and benefits received.

Develop a stable source of funding for the program - the county council needs to make decisions rather than procrastination because the issues are difficult!

Discontinue the co-mingling of recycle materials.

Distribution of recycling containers for personal use

Do anything reasonable to encourage people to recycle as much as possible

Do not haul the stuff off island.

Don't even think about charging for recycling. It would be a huge mistake. And considering that not all residents own property, stop considering asking those of us who do to pay your long-term issues by strapping us with a property tax increase.

Drop the political shenanigans with Friday Harbor and treat your service as a real business!

Dump open on more days

Each island could run their own transfer station-Lopez is NOT part of San Juan or Orcas problem-Lopez has been cost effective and could be even more so-but we're being punished because of poor planning and operations.

Each island maintaining local control for reduction of solid waste and less transportation.

Easier flow for trash and recycling. Too much waiting and bottle-necks

Easy access recycling drop offs in convenient locations, accessible 24-7 - no recycle @ transfer station except commercial

Educate the public on how to have less waste + how to recycle, compost, and deal personally with the waste.

Education awareness: most people want the other person to deal with "our" problem

Eliminate recycling. It is a waste of energy! It is a waste of money.

Eliminate the squabbling between the town and county and just get the job done

Eliminate waste reduction strategies, reuse techniques from SWM responsibilities. Remove the ambiguities of control. This should be a county responsibility and should be handled in a cost effective way, not by endless consulting and wasted dollars either our elected officials should have the necessary qualifications to manage effectively or we should remove them.

Encourage and utilize specific public/citizen solutions.

Encourage recycling/composting w/education workshops, practical seminars, etc.

Encourage waste reduction (education campaigns!) and make it easier to recycle. It is frustrating that there isn't paper pick-up in town - I don't know how it is in the county.

Equalize pricing so that we all pay the same unit cost for our garbage. No special deals for bulk or commercial haulers.

Even more attention/support for recycling.

Everyone associated with the mis-management of this issue would be fired (-----) the council that has shamefully been complicit should resign notice to council: Do take this personally. Take responsibility and step down if you need to.

Expand facility for summer - high season - and only use half facility for winter - low season

Expanded hours of operation

Expanded reuse and recycle

Expanding what plastics are recyclable and be able to recycle soiled paper like in Seattle.

Extend burning days to reduce yard waste

Extend the days the F.H. dump is open.

Fewer levels of county administration

Find a local landfill site so waste would not have to be trucked off island and operate dump in present manner except open 6 days/wk - Mon thru Sat.

Find a way to charge more fairly for one or 2 bags now. I must wait until I have a large quantity of bags before I use site.

Find some county officials that would finally make decisions on this issue!

Find ways to use trash as fuel, recycle centers to recycle close to cities, will save \$ in transporting recyclables too far off places.

Fire -----

Fire -----.

Fire -----. 1) instead of exploring local options, he pushed us into waste management contract. 2) Consistently mismanaged his job ever since.

Fire----- and replace him with somebody competent

Fire Management! We been jacked around for years-- things are worse than ever; Think outside the box; consider turning it over to private enterprise would certainly save money.

Fire the current management.

Fire the government! Be a leader, not a go to guy

Firm up a schedule and keep it there. Switching days is confusing.

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Fix and develop (expand) the facility on Sutton and sell other properties and stop doing expensive studies

Fix the current facility and continue as we have in previous year's period!! Get rid of incompetent managers.

Fix the San Juan Island mess. Stop taking S.J. island garbage & trash to Orcas!

Follow the advice of your/our citizen advisory committees

For my needs, I like it the way it is, but I only speak for Friday Harbor on San Juan Island.

Free-cycle on SJI

Fully fund capital expenditures with reliable tax base.

Fund it, build it and quit arguing about it! Use taxes and bonds for funding.

Funding and revenue sources.

Funding and revenue sources-most municipalities use a tax to pay for waste services; San Juan County should also.

Garbage fees have risen too high

Get a facility on San Juan Island for transfer!

Get out of the solid waste business and turn it over to private enterprise.

Get rid of -----.

Get rid of current management and privatize management of solid waste facilities on all islands.

Get rid of waste management contract!

Get rid of-----. Quit hauling to Seattle and get a new contract away from waste management and get a contract w Skagit county and We State ferry system. "Make this happen."

Get the City and County to end duplication of services and department functions. Make a decision and end 10 years of indecision – PLEASE.

Get the county out of the waste management business and let private business do it.

Give -----"" a raise (Orcas)--the most pleasant employee! Better access to hazardous (paint, etc.) disposal year-round.

Give higher priority to recycle - co-mingled on items separated. The island is 10 years behind.

Give the exchange a permanent site!

Go back to 4 days a week. Renter-landlord takes care of other needs.

Go back to garbage and recycling at Lopez transfer station as it was done in the past

Go back to local involvement. Get out of the contract with current solid waste disposal company. Too costly, too high of an overhead.

Go back to separate recycles

Go back to separating & crushing glass on Orcas. It makes a great concrete additive. If more people knew about it, they would buy it.

Go back to separating our recyclables.

Go back to separating the recycles and assure they recycled not turned into garbage if it is cheaper

Go back to sorted recycling.

Go back to the days when we would empty trash directly into the container, (cut two people).

Handle one's own waste/recycling as locally as possible. Minimize contracts of waste handling corporations.

Have a newspaper recycling bin available so people can drop off or pick up newspaper as needed

Have a yard waste re-cycle compost and possibly food compost to turn into soil/mulch, it would keep fire hazards down and rat populations at bay. I believe they do this in N. Lk. Union area Seattle.

Have an Exchange station at the SJ Station and make it where the lines are not so long. Friday morning I waited for 1 hour to get to the recycle bins.

Have building debris recycling

Have county council make a decision! They are elected to lead - not follow or get out of the way.

Have daily hours. Perhaps shorter hours each day

Have each island be responsible for their own facility. The County should step down COMPLETELY since they wouldn't know how to make a good decision if it bit them on the butt!

Have each island support and manage its own solid waste and recycling programs--Do not depend on one island to "Dump" or transfer waste. Each island has its own general population + waste, let that island manage itself.

Have level of service and revenue match. Do what we can afford to do

Have reasonable hours that allow islanders to drop off garbage and recycling in a timely fashion. Last visit took 1 1/2 hours.

Have recycle containers in another site- near Marketplace or Browne's Home Center, for example.

1) Have recycling open every day and separate from the dump so that traffic doesn't get snarled. 2. More open days at the dump 3. Start a re-use facility (San Juan Island)

Have the collection sites open more days each week
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Have the dump open 5 days a week.

Have the dump open more days. Saturday would be a good day to be open

Have the dump/recycle station open 6 days a week instead of 3

Have the facility open more often with signs directing to lines for recycling or garbage

Have the option to dispose of household trash by the pound & not have to pay for a large garbage can full. The customer weighs the garbage & payment based on honesty.

Have the site open for more days to Island residents.

Have transfer stations open more days and longer hours. Please continue garbage & recycling serve @ Port of Friday Harbor

Having recyclers divide recyclables or establish a re-use center to sell for profit items to the public or sell scrap metal for profit

Hire a person to watch whether or not "unrecyclables" go into garbage - OR use volunteer.

Hire someone in the business of waste management to help you figure out why your rates are so high and levels of service so low and what can be done about it.

Example: -----, who lives on Orcas Island but has very substantial current experience in California operating a facility he partly owns.

Hire someone who can manage at a profit. Start by getting rid of Waste Management and put a competitive bid out for transporting the garbage.

Home pickup of dumpster. Better hours-8-5 daily for dumping.

I actually really like the way San Juan County handles its solid waste. However, one change would be to offer curbside recycling and charge for it.

I am a 70 year old at end of road-pick up is NOT an option (they will not come). Please do NOT take away visiting solid waste facility. Increase fees for tons-add to property tax so everyone pays-single households the same.

I am happy with present services

I am very happy with the present situation even with the limited number of days the facility is open. It works for me.

I believe that all green waste generated on-island should remain on-island and be processed into compost. There is a need for this material locally and it seems like it would reduce the expense of the entire system if this one component of the waste stream could be pulled out of the equation. In the unlikely event that there is not an adequate market for this material let's just grind it and

dump it at the old gravel pit to rebuild the topsoil; Island Rec will never be able to afford to do this on its own!

I don't know enough about the whole process to give an opinion.

I have no idea as to what is done County wide. My concern is Lopez Island.

I know this is controversial to say - but I think things have been more or less great. No change needed.

I like it the way it is

I like the new system on Lopez Island. It greatly simplifies my trips and reduces the number of trips. Don't change!

I like the way it is done on Lopez just fine.

I think you're doing a great job

I would change nothing unless forced by finances or the market.

I would change the funding/revenue source so that it is not dependent on how much garbage is dumped.

I would change the management of solid waste operations. Fire -----, organize the department into one separate group outside from PW. Consolidate staff and get rid of -----. Put it under the direct control of the Council, as the Disposal District Board.

I would fire the person(s) responsible for the current mess and fiscal irresponsibility at Public Works

I would like to be able to drop off replaceables more often

I would like to be able to save my money by being able to burn, compost, sort & haul, while letting those who want service to pay for it.

I would put in an incinerator / cogen plant to handle the solid waste here on the island, or on the outer islands. They one clean burning and you can use heat as a byproduct for industry such as ship repair.

I would return Lopez Waste Management to be managed by a local organization so that we can continue our recycling program as well as the take it or leave it.

If this covers solid waste plan does not work ... (illegible)

Impose mandatory garbage/recycling roadside pick up

Improve current San Juan site and tax property at a reasonable rate.

Improve recycling. Find ways to send it when it will be reused at economic costs.

Improve the traffic pattern at the dump site.

Improved traffic flow

Increase curbside garbage and recycling options

Increase days of service.

Increase fees for solid waste, promote recycling more
Increase garbage and recycling pick up where possible and/or establishing several local movable collection facilities that are regularly picked up by the waste management authority so that citizens do not have to travel from all over the island to a single dump site.

Increase hours available for dumping and recycling.

Increase rates to reflect the true cost of taking care of waste for those who insist on wasting; reward those who recycle, reuse and under-use. Provide facilities for both options

Increase solid waste facility open days from 3 days to 5 or more

Increase taxes on homeowners for curbside pickup of garbage and recyclables.

Increase the number of days each week that the facility would be open.

Increase the separate, local control of the individual islands' waste management.

Increase wage fee

Increased emphasis on reducing the volume of household and commercial waste.

Inform public about waste reduction strategies -- pros, cons, costs

Initiate small "membership" like fee for recycling not per trip fee

It if was a private business... they would make money and thus the county would not be losing money...

It is time for the county council to stop debating and make decisions

It should be an enterprise fund + pay for itself

Just leave it the way it is.

Keep costs reasonable

Keep glass, paper, cardboard, tin cans separate.

Keep more waste on Island, i.e. compost cuttings, and bury glass

Keep same on Shaw. Most questions N/A on Shaw.

Keep the dump open at least two days during the week to keep the pressure off the weekends

Keep the exchange and target or leave it open and create a similar program on San Juan

Keep the Orcas transfer station, trash and recycling, open four days a week or more.

Leave as is for Lopez Island. Is working just fine.

Leave it where it is!!!

Leave Lopez alone -- the system is something the community is proud of and feels good about

Less Expensive

Less managers, more services!!!

Let ----- run the dump on Lopez, his way. He knows what he's doing.

Let Lopez Island runs its own solid waste facility

Let private business handle it on bid basis!

Local (island -level) control and "ownership" of transfer stations.

Local control

Local control - local input/ fit local needs

Local control /tax funded

Local control on Lopez

Local control.

Local management of each Island recycle station that best reflects residents desires regarding operations.

Long lines, stop and go traffic are not good for anyone.

Longer hours at the dump/transfer station

Longer/more hours for the Lopez dump.

Look at #10. We would be ahead of the game, no debt if we didn't waste 1 million!!!

Lopez is allowed to run their own program separate from that of SJ County.

Lopez--I like the way it is run. Do not change a thing.

Lower fees to reduce costs for waste.

Lower prices

Maintain regular business hours. Eliminate scale for household trash (in container) and implement fixed fee per container.

Make all of the transfer stations work like the one on Lopez used to (including a take-it-or-leave-it area)

Make every shopping bag - paper and plastic - \$0.30 each. Ireland did this and got results overnight. If we can ban Styrofoam we can pay a price for bags that will encourage us to bring our own.

Make it a community function. I would eliminate the county role in it COMPLETELY. It appears that they don't know how to make a sensible decision about anything.

Make it easier to recycle

Make it easy to recycle.

Make it expensive to dispose of trash. Educate about what / how to recycle properly.

Make prices cheaper. A lot of my friends are taking their waste items to the transfer station in Anacortes

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Make recycling a larger solution to the waste problem-- yard waste, etc.

Make recycling area available 24/7.

Make recycling easier at the current solid waste facility on San Juan Island!!

Make recycling mandatory. Higher fees or fines for non-compliance

Make recycling of toxic/hazardous materials easy for people. Will reduce illegal disposal.

Make self-haul convenient and efficient

Make sure upper management is not receiving high salaries. Reduce salaries.

Make the dump more efficient, both in time and procedures.

Make the transfer station (Sutton Rd) safer.

Make toxic waste disposal more available / more frequent. 2x/yr. is not enough

Management?

Mandatory commercial curbside garbage and recycling pickup for all core islands

Mandatory curbside pickup - it's a no brainer!!

Mandatory curb-side pick-up for garbage and for recycling.

Mandatory garbage pickup -- everyone has garbage and could recycle. Make everyone contribute to the cost.

Mandatory garbage pickup w/options of 1X wk, 2X mo or 1X month. Also offer recycling p/u--ea option w/its own rate.

Many of the terms used I do not understand. Please send a paper which defines terms, or use email contact

Maximize our ability to recycle material.

Mixed recycling pickup

Monitor content of _____ recycled deposited. If people had to pay dump fees for non-recycle items, the county could recoup funds. Allowing people to dump free garbage is an insult to people who do the right thing. There is no monitoring of dumping in the recycle dumpster at Orcas!! IT IS A JOKE.

More control by users-not waste management. A private enterprise.

More days and more publicity of the days when hazardous waste such as old gas and oil can be taken to the dump.

More days of operation

More days open operated by a crew that doesn't have an attitude problem.

More days to drop off trash and less wait to get on the scale and dump my garbage

More days.

More dockside recycles & trash space.

More efficient dumping. Too much time taken to get rid of garbage.

More efficient processing of vehicles at SJI transfer station.

More efficient system at transfer station

More effort to recycle more, minimize landfill volume

More emphasis on separating and recycling of trash.

More frequent household toxic waste collection days

More frequent pick up for recycling and ability to pick up ALL recyclable items curbside

More hours for transfer station 3 days a week is ridiculous

More hours open

More hours open. Require all to be separated for more reuse.

More hours open; including more days of the week. Separate lines for recycling + garbage

More incentive to avoid waste, somehow target the people, businesses that create the most. - Monthly quotas? Followed by double fees?

More local (Lopez) control and lower per can fees for garbage at transfer station

More local control over our dump.

More local control so local residents are better served.

More opportunity to get rid of hazardous waste.

More public education

More recycling

More recycling

Move the dump to a better location.

Move the pay booth to the other side of the scale for easy - enter and weight - leave and pay as it is now you weigh and pay on the same side slowing down traffic

Move to curbside pickup

Move to the Beaverton Valley site ASAP.

Much more complete meaningful and understandable financial reporting to the council and to the public.

Need one person for garbage only -- if recycle a problem, need one person for that -- move recycle away to reduce current congestion (sometimes) -- analyze use and then possible reduce hours to save money.

Need to be open at least 4 days a week

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Neighborhood recycling drop-off bins; left-hand turn lane at the orca's solid waste site

No changes

No comment

No comment

No issue from my side on areas would want more hours' open and less broken glass, but otherwise I enjoy our service.

No local control - local system alone

No opinion.

None

None

None- I am perfectly satisfied. The attendants are courteous and helpful.

None keep as is. DO NOT eliminate self haul.

None, except build cover structure where it is. Downward flow of bulk materials is facilitated by hillside. Maintain service fee per pickup charge.

Non-resident surcharge

Not so much a change, but have system fit the Island. Show is not San Juan, how is hopes like Orcas

Not sure

Not to charge an elderly person on fixed income \$12 to dispose of two grocery-sized plastic bags of garbage.

Nothing

Nothing, but I am a family of one. I recycle most items all veggie matter and fruit scraps are fed to animal.

O.K. as is now.

Offer composting of food scraps and other organics.

On July 23 I tried to drop off some recyclables. At 11:30, the line stretched almost to Roche Harbor Rd. I did not get in line. As a starter, how about competently operating the dump? I am very skeptical about this survey. How can it ask what we would support financially, without knowing what we are "buying?" Is the survey trying to show support for more revenue for the same lousy service? No thanks!

On Orcas, include a mid-week (Tue, Wed, and Thurs) open day, to take the load off the week-end crunch: also better for locals.

On San Juan have a recycle center (for free/exchange) on the island like they have on orcas and Lopez. We now have to take our recycle/exchange things to orcas when we go there.

One scale in-1 scale out (2 scales!)

One stop curb-side collection + garbage and recyclables for all county residents

Open 5 days instead of 3.

Open 5-6 days per week

Open additional day to avoid long lines now being experienced!

Open at least 5 full days a week

Open back up the parking at the Lopez transfer station it is unsafe for the cars to pack along the road.

Open it on Saturday -- but you just did that!

Open more days

Open more days

Open more days - have the days spread out W S M? not W S S

Open more days or longer hours.

Open more days or open earlier when they are open.

Open more days.

Open more days.

Open more days. No cost to recycle. Lower dump fees.

Open more hours

Open more hours. Start treating waste as an essential service.

Open more often

Open more often

Open more often including Sundays

Open Saturday and Sunday, all weekend.

Open site for recycling more often, self-serve

Organize and operate the dump on SJ Island in a more efficient manner.

Other communities (i.e. Seattle & its suburbs) make money from selling recyclables. SJC should figure out how to do this, too.

Our garbage should not be transported hundreds of miles to Oregon: air pollution, traffic, etc. someplace much closer needs to be developed.

Our Lopez Island facility (including the take it or leave it) is WONDERFUL, thanks to -----I.

Parking on Lopez now is a traffic hazard

Pay for dumping, for all, "free", via property, business and sales tax

Pay for recycling at 25% of rate as garbage can. Have a smaller can rate available for garbage i.e. 10 gallon can. Increase the rate for larger cans.

Per parcel fee or "solid waste tax". Enough to pay for staff and operation of facilities

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Pick up recycle

Price for dumping garbage

Privatize entire operation.

Privatize it - needs better management

Privatize or lease facilities to local entity. Get the union out. The charges are outrageous! Why should it cost \$46 to dump a fridge? Mainland charges \$20!

Privatize solid and hazardous Waste Management. Get government out of this business!

Privatize the entire operation

Privatize the entire operation

Privatize the operation poor mgmt now

Privatize the system. It has been proven time and time again that government cannot efficiently run a business. And it is privatized; it should be put out to bid and not handed to the present solid waste pick up company.

Privatize to a local non-profit.

Privatize. Private businesses do it better for less or replace current management.

Promote=non use, recycle, reuse and renew programs.

Property tax to pay for waste management

Provide once yearly collection of hazardous waste on Blakely & other non-ferry serviced islands.

Public access 4 days per week

Put "it" in local (Lopez Is) control

Raise prices for both dumping and recycling so that we can continue to bring down our garbage stream and learn to reuse, etc!

Raise some revenue from prop. Taxes, but not all! Fees at source for dumping must also be charged--but much less for island residents who prove residency w/license or voting card.

Re-consider the desires of each island to better meet their expectations and fit the culture of each area.

Recycle batteries and aluminum foil

Recycle exchange for usable but discarded items (SJI)

Recycle metals

Recycle station open on Saturday.

Recycle what we can on the island. Put hauling \$\$ into island industry-paper and glass. I think islanders support island self-sufficiency. We would pay for our own recycled products.

Recycling

Recycling at Roche Harbor

Recycling open 24hrs or every day

Recycling should be put to good use other states and countries do

Reduce bureaucracy costs

Reduce expenses and sell assets. Like that land near "worth 40" community that was improperly bought with taxpayer money.

Reduce ferry use by waste disposal trucks

Reduce mid management and outsource hauling.

Reduce the cost! Skagit solid waste fees are 89.00 per ton. Why is San Juan 3 to 4 times this amount? Recycling and hazardous waste is free at Skagit.

Reduce the minimum charge so it encourages people to use the service rather than avoid the service.

Reduce the waiting time

Reduce the waiting time

Reduce, reduce, reduce amount of waste we create as a whole county.

Reducing the amount trucked off the islands.

Reduction of waste management vehicles on the ferries.

Reduction off ferry traffic by waste disposal trucks

Re-enable recyclable waste disposal + pick up at Roche Harbor

Reinstate separating recyclables.

Reinstate the use of bins for glass, paper. And metal

Reinstitute "separation" recycling, expand curbside recycling pick-up.

Relocate primary recycling drop off site to county owned site on Guard St. so people can more easily leave recycling every day from 7 AM until 6 PM. Consider a contract with a private contractor for maintaining and hauling. Leave waste disposal where it is now with shorter, 4 day hours each week.

Remove all county control of sw management - the last 10 years have cost the tax payers millions of dollars and we have the worst service in the Pacific Northwest - several administrators should be relieved of their duties!

Remove the Utility operation from the Public Works Dept. and make it a "stand alone function with its own manager who reports to the County Council.

Reopen every day. Residential pick-up by public agency.

Replace management with somebody competent and use funds available in executive manner stop wasting money on "studies"

Restore bulk hauling to Sutton Rd site. Especially co-mingled recyclables.

Restore the Lopez facility as it was including separating recyclables and garbage fees

San Juan County Solid Waste Appendix II

Restructure San Juan island recycle facility to encourage more self-haul; i.e., arrange better traffic flow,

Resume prior recycling @ Lopez

Return the Lopez facility to sorted recycling US. Coming led recycling.

Return the Lopez transfer station to its status prior to the recent changes regarding parking and ----- wages

Return to free/user separated recycling at dump.

Return to letting us sort our recyclables. It cannot be cost effective to pay someone else to do it and furthermore, they must throw a lot of it away as papers would be a mess with all the rest of the stuff.

Return to local management. Contractor is corrupt. Local is always better.

Return to Lopez's old system of self-sorted with more types of containers able to be recycled if possible. If not, then at least keeping it a public system.

Return to old cycle on Lopez

Return to old recycling

Return to old recycling

Re-use: exchange improvements, glass processing, grinding construction scrap

Review salaries of managers, reduce for duration of recession, and reward those who work to increase efficiency of personnel and managers.

Reward people who create less garbage. (Higher fees for more than one can).

San Juan Co. should get out of the solid waste business and allow someone competent to manage the program.

Self haul and commercial haul should pay same tonnage rate. NO preference to commercial.

Sell your property between Lampard and Beaverton Valley Roads, and use the proceeds to update the San Juan facility on Sutton Road.

Separate areas for re-cycling -- well apart from trash/garbage! They need to be independent of one another

Separate cans, bottles, paper.

Separate drop-off lanes for recycle materials only so these don't waste time/gas waiting with the garbage lines

Separate entrances for recycle choose days and hours and stick with them

Separate management by island. Identify problems in each system.

Separate site for recycling: Gate, small fee to open gate, drive-thru.

Shortened hours have created clearly a less efficient system!

Since each islands' needs are different, more local control should be given to each community. On Lopez there are lots of people who want to keep things the way they were before co-mingling came here. I believe that there would be enough local support to get volunteers to help if we have the chance to provide more services to our community.

Sites open 7 days a week

SJ dump site should be open additional days

Solid waste management on Lopez is excellent -- a model nationally. I would be very reluctant to change it

Some items could be burned at a county site

Some leadership from the County council and decision making from the council would be helpful--We seem to be getting backed into a corner as a result of their inability to make the tough choices.

Some organization, a bit more safety... just waiting for accidents... car or people

Spend more effort to find companies who want and will pay for our recyclable materials so it can break even or be a profit center.

Stagger hours of dump operation so that an earlier than 10am option is available on some days, for those who work weekends!

Stagger the hours that facilities are open. Four, four-hour days instead of three six hour days. Saving 2 hours per week and giving more choice in days.

Staggered days of operation. Not just Fri, Sat, Sun, if possible.

Stop exporting garbage, force us to deal w/what we create & import, reducing what we create/import.

Stop hauling trash from San Juan Island to Orcas or Lopez. The hauling of garbage is costly and each island should be held responsible for the disposal of its own waste.

Stop wasting money studying it and start dealing with it

Stricter cost control of all out-going funds. Stopping special garbage rates for certain customers.

Suggestion - charge a flat fee for recyclable not by weight. Relocate the recycle items where it was before :)

Support recycling through a parcel or household tax, and increase garbage fees, thereby increasing the incentive to recycle while establishing a sustainable system.

Take more types of plastic

Take the management away from the county administration! Outsource to town or private company or junior tax districts

San Juan County Solid Waste Appendix II

Terminate Public Works head ----- for incompetence! He has cost our country much loss by Innumerable mistakes! In the private sector, he would not be tolerated.

That all households/properties/businesses are forced to pay for "free" dumping

That it is open both days on weekends.

The city of Seattle has an excellent program - perhaps adopt some of these practices

The county council needs to fund the solid waste facility from revenue OTHER than tipping fees. Since they seem not able to show leadership on this issue, they should ALL be replaced.

The County should admit its errors and get out of the solid waste collection and transfer operations. Private contractors can and will handle the situation far more efficiently and at much lower cost than the County. PRIVATIZE SOLID WASTE. The most economical method of recycles.

The dump needs to be open more than two days a week or else they need free curbside recycling weekly

The facility on Sutton Rd. needs to be open more days! It's ridiculous now!

The facility should be open daily with hours that make it possible for working people (8am-5pm Mon-Fri) to use the facility--week end open.

The overall flow and organization of how and where the dumpers use the facility is obscure and inefficient.

The station needs to be open more hours.

The Town and the County running Solid Waste cooperatively

The transfer station really needs to be open more than a couple of days per week.

There are so many changes I would like seen made I can't pick just one. It is ridiculous for residents to have to line up all the way out to RH Rd and waste time waiting an hour or more to dump stuff. I tried to go to the dump 3 times in the last two weeks but the lines were too long & I had to go to work. Obviously we need more hours open and the scheduling of Wed, Thurs, & Sunday was someone's sadistic joke to get the voter's mad enough to accept the over-priced park that was purchased without public comment a couple of years ago. Shall I go on?????

There needs to be an independent audit of the expenses for Waste Mgmt--reviewed by people in the know to help reduce costs. There has been gross misuse of funds in the past.

Those who create the waste and use the facilities should PAY. Reuse and recycle should be mandatory and composting.

To be able to recycle on more days

To be open more than 3 days a week

To encourage recycling, thus reducing trash in any way possible as incentive to community - more hazardous waste recycling events

To get some people in charge that can make decisions instead of waffling around for nine months.

To have garbage collection at home

To leave the Lopez system alone. It is being dismantled for no reason at all.

To stop changing the day the dump is open! It is a waste of time and gas to go and it's closed

Traffic flow and hours of operation

Transfer station open 7 days a week.

Transfer station should be open 5 days a week, not just three

Transfer the management of solid waste out of the Public Works.

Try to contract with a firm to provide curbside trash removal and recycling, at some cost to residents.

Try to get consistent schedule.

Turn over the job of running the business to a private source. The county is unable to make the kinds of decisions needed to get the job done in a manner that will save money.

Use casual labor to the extent possible. Instead of high cost county employees, hire people currently on unemployment.

Use input from solid waste employees (who work at the transfer stations), to steer the decision making.

We all contribute waste to the system. We all need to participate our fair share to its proper ending. Pre-payment for the proper disposal eliminates the choice for improper disposal.

We are happy with our local transfer station. We would like to see them open more than three days a week.

We are home owners but live off island therefore disposing of small amounts of garbage is difficult. Your recycle area is great! Open 7 days would be fantastic.

We are satisfied with things as they are.

We need a re-use center on San Juan Island, like the one on Lopez.

We need a re-use station in San Juan.

We need to stop the trend toward abolishing transfer drop off stations like the one on Lopez Island.

What about community or neighborhood dumpsters in some areas easier pick-up, less for more.

San Juan County Solid Waste Appendix II

What we are doing works ok!

When forming a committee to decide on proper location and fees, implement their decisions! It is foolish and expensive not to do so, the whole community is more important than a vocal neighborhood.

Where do I start? 1. Make sure the attendants can't rip the system by fake receipts. 2. Make sure the weight of your vehicle is shown clearly outside with a new screen. 3. Have an attendant direct traffic. 4. Make is clear that recycle only does not have to wait in line.

Work with the state and fed to limit the number of plastics - base fees or taxes on consumption - large house = large tax/ fee

Yard/woods/waste recycle

You must demand a receipt & staff isn't happy about it (skimming perhaps?). Staff allows recyclers to surreptitiously dump garbage free with no questioning or intervention--much lost revenue!! See this every time facility visited (1-2 times per month). This needs to be cleaned up rather than raising fees!!

You will think I am being facetious, but I'm not. Lock the County Council in a room until they come up with a viable plan for San Juan Island's solid waste stream that cannot be altered for a minimum of five years, including how to fund it. They get three basic meals a day, water, their medications, and bathroom breaks. That's it. If they need sleep, they can put their heads on the table. Given how long this issue has been festering, there can't possibly be anything new left to learn. It is an extreme option, but the Council's irresponsibility re: this issue has been just as extreme.

10. What else should we consider, in planning for solid and hazardous waste management over the next 6 years? (Core Respondents)

-----s proposal for aluminum cans & cardboard. Any proposals by -----. SWAC recommendations. Any citizen petitions/proposals. Listen to the community. Think outside the box.

?????

1. Educate the public to recycle more and use less.
2. Find public incentives to promote recycling, like public recognition (in ads) or even rebates.

A fee charged for new construction to be applied to improvements to the solid waste collection stations.

Careful not to out price recycling that would result in deterring participation.

Curbside pickup creates a larger, more expensive infrastructure, and probably along with very high cost, inefficient, union employees.

Cutting out wasteful spending, like how much is spent on bulldozers etc.

Don't know

Education and its effect. We are becoming more aware of the importance of recycling and reuse. Which equals more recycling, we need to be prepared.

Encouraging people to compost, burn their brush, and take unused items to Neal Mall.

Free daily access to recycle drop boxes in town maintained by a private, low-bid contractor. Perhaps contact management of garbage transfer stations as well

From conversations I have had with community members, one of the things you should be most concerned about is raising prices too drastically or otherwise making it difficult to dispose of waste. Folks are saying they'll just go back to the old days of throwing their garbage overboard or burying it in the backyard. Not what we want to have happen! I work with teens, and am continuously amazed how island kids don't have it drilled into them to recycle... They are very wasteful, and in informal surveys I have done with them it is surprising how many admit to casually littering, as well. Education is key to many of our problems, including reducing waste -- not only for the fiscal sense it makes, but also for our environment. Ultimately I'm guessing you will come up with a combination of the many proposals in this survey -- but please continue to keep in mind the long term repercussions of each compromise. For example, I worry that if curb-side pickup is required, as well as a \$5 gate fee at the -facility, more and more hazardous waste will be disposed of illegally and unsafely. Good luck, and thank you!

Get out of the business and let the private sector do it.

1) Get the bloody facility decisions on San Juan Island made, and move on. People are sick and tired of the County's inability to address this issue. It has been like watching a Seinfeld show. 2) Increase productivity in the face of a decreasing waste stream to improve existing facility utilization. That may require laying off staff. Any business that has incurred a 20 % reduction in business (in this case, the solid waste stream) during the past two years has had to slim down and work smarter. Many businesses have laid workers off. It appears the County may need to do so also rather than just asking for higher rates. 3) Solid waste is an enterprise fund. Expenditures need to balance with revenues. If people won't support various types and levels of rates and other revenue sources sufficient to meet the expenditures associated

with current service levels, then first optimize productivity of current practices and facilities through careful management (including layoffs if necessary), then reduce service levels to that which the current revenues support. If people don't like those service levels, then they will have to increase their willingness to pay for a higher service level. But the public must feel confident that they are getting what they are willing to pay for - no less, but no more. I suspect most people don't think the current operation is very efficient. 4) Lastly, ----- has had more than enough time to present the Council with a realistic, viable plan for solid waste on San Juan Island that they can and will support. He has had at least five years and hasn't been able to do it. He doesn't deserve any more patience. Get someone in there who can get it done. Make it clear that this step (dismissing-----) is an issue of accountability and consequences. It's a tough measure, but gaining solutions to problems like this is what he has been getting paid for, and he simply hasn't gotten the job done. FWIW, the County Council has failed the staff as well as the public by their inability to make the tough but necessary decisions on solid waste, but more importantly ----- has failed to enable them to do so. The Council members have been too willing to embrace various initiatives that elevate public environmental accountability without being willing to first figure out what the initiatives will cost and how to pay for them. Whether or not to "fire" the County Council members over this issue is up to the voters, but I figure they are all safe since no one else wants to put up with the crap they have to take on this and all the other issues. Finally, it is very clear that this survey is intended in part (by the wording of the information and questions) to justify a service fee for recycling and perhaps other funding mechanisms. If that is what the County wants to do, I'm fine with it. However, cloaking the PR campaign to build that justification for fee-based recycling in the guise of a "survey" is a bit insulting.

Having hazardous waste days periodically

How to cut waste in management costs. The county is notoriously bad at looking for wasteful spending.

I am prepared to pay more but we need to get better a packaging recycle before it leaves the island. I would and also like to see a commercial compost operation on island that would produce some revenue.

I believe that collecting hazardous waste once or twice a year encourages people to just toss those old batteries because they don't have a place to store them etc. Sell the excess land...it is only worth about 1/2 of what we paid at the height of the real estate market. And why did we buy the fuel dock at Orcas? I only heard about it after it was a done deal.

I strongly favor parcel fees for maintenance of county dump. I strongly am opposed to fees for any type of recycling and increased cost of dump fees for garbage.

If mandatory curbside pickup and/or payment for recycling are instituted, this will surely lead to more recyclables either placed in garbage or tossed alongside the road. Don't go there!

Incent less waste, more re-use and more recycling stay with fees so people know what they are paying and will respond to cost increases by reducing

Independent Agency should conduct Quarterly Financial Audits of facility.

Less county management, more local control

Let local business trucks leaving the island empty haul recycled items off island that can be sold, such as aluminum cans. Give the truck owners a share in the revenue.

Let's keep our green waste ON-ISLAND!!!

Listen to suggestions

Lower the extremely high prices for garbage drop. Many people are burning it or taking it to an out of county transfer station leading to a portion of the 20% less drop off garbage. Many people cannot afford the high prices again resulting in lost revenue. Reduce the number of employees or redistribute the manning of county public works to cover the perceived short falls. The people are there mismanagement is rampant in public works.

Many of the above questions cannot be answered intelligently because the facts, costs, alternatives and trade-offs are not presented. I have heard stories of gross county mismanagement such as the leasing of a loader for \$55,000 per year for occasional use. Local, involved management could solve many of these problems. I believe the characters of the islands are significantly different. We should get away from a "One size fits all" approach. Local management solves that, as well.

More of everything.

More public involvement, greater dialog with community (e.g., suggestion boxes), consolidation/coordination with Skagit regarding new disposal contract, come to grips with (non-existent) storm water issues so that the community can have the kind of facilities that it wants, generate revenue from recyclables, develop SOPS and other systems to ensure that the waste management plan can be turned into an auditable program.

More use

New management pack recyclables before transport redo layout - garbage away from recycle

No other ideas

Organize and operate the dump on SJ Island in a MUCH more efficient and cost effective manner!

People pay for dumping. These fees should cover the costs of dumping and most of the recycling. There should be two scales at each transfer station to increase service. Each island should do its own thing. San Juan Island in the spirit of "the Exchange" but not in the woods with carpets on the ground and perhaps a little more organized.

PRIVATIZE

Privatize

Privatize and/or separate from Public Works. Take Lopez refuse straight to mainland and work with local contractors to accomplish this. I believe that the huge loss is due to gross mismanagement of the County Public Works Department.

Put garbage collection on property tax bills. Property taxes are deductible anyway. The long lines are getting ridiculous.

Quit buying land that we did not need. Make people responsible for screwing this thing up in the first place. Charge the City more than the County residents. Make the million dollar properties that don't live here help support those of us that are barely making it by.

Reduce administrative employees

Reducing staff and reducing payrolls throughout County Government

Reward recycling encourage re-use encourage composting use local shipping companies for transport

Sell recyclables. Aluminum. Glass. Cardboard. Paper. Rubber. Anything that someone will buy.

Separate scales to ease congestion and wait times at the Sutton Road facility.

Small property tax increase, small hotel/motel tax increase to fund solid waste

Spend our money wisely not out of control like before.

The county is very wasteful! We need the county to stop wasting our taxes before increasing fees.

The higher it costs to recycle and dump garbage, the more burning of trash and illegal dumping will occur, especially among the lower income families. The current rates are already pushing many to reinstitute burning of trash.

The last question is problematic if someone (like us) brings their elderly neighbors garbage along with their own... On this question...we need to keep heading toward less buying, more reuse any way we can!

Try to minimize the impact on those who recycle.

Use local haulers to carry off recyclables where they can return money to the county while making a little off the service themselves. This option has been there all the time, but for some unexplainable reason has been rejected by the commissioners. Why ask for suggestions if you don't even consider them?

Working with local contractors for some of the work

1) All composting possibilities should be strongly encouraged; 2) Non-degradable waste should have high disposal fees; 3) Re-cycling, of goods and petroleum products, should be encouraged.

1) Do we need a composting site now? 2) How to teach recycling? After 50 years of gathering remains of "trash" dumped here and there (illegal) I don't want to discover trespassers secreting their wastes on the edges of my roads!

1) Garbage and recyclable disposal should be a county service supported by county-collected dollars (taxes, preferably); 2) Costs should be for both so as to not create incentive that favor one or the other; 3) do not create individual island or any other bureaucratic entities that add administrative costs. Keep admin. Costs to less than 15% of total.

1) Recycle 2) In your face AWARENESS commitment of people

1) actually desire, want, work hard to reduce impact of was in landfill -- don't let "business as usual" override creative, innovative solutions @) Farm waste is very toxic -- isolate this product or educated citizens

1) Not make service so expensive people ignore it + just dump refuse 2) Continue education to reduce packaging etc

1) Regularly update best sources of revenue on recyclables; 2) Encourage public to avoid/reject excess packaging; 3) Avoid expansion of personnel that add to administrative bureaucracy.

1) The County should establish its own landfills. 2) In consideration of the huge income inequality in SJ County, less regressive sources of funding (like property taxes and parcel fees) should be prioritized.

1) You need to make money by reselling recyclables -- but that means on Orcas separate all cans, newsprint and corrugated for deposit then have a baler on site to make a commercial product. We used to do this. It's a good, profitable business. I was in it. 2) You just reduced hours, GOOD CALL, maybe just two days a week would work. Certainly 3/week is working well

1. A central solid waste facility on Shaw 2. A thorough management overhauls. Obviously, current management

cannot get the job done. 3. Don't even think about sending are trash to orcas

1. Annual reminder in newspaper of what is recyclable at facility. 2. Publish proper procedures, such as should newspaper be dumped out of brown paper bags? 3. be more helpful with recycling information. For ex: Can ordinary flashlight batteries be dropped off some place on mainland?

1. Any change or tax 'per household' or "per developed lot' is disadvantageous to outer non-ferry islands. 2. Consider removal of dead vehicles from outer islands (not necessarily entirely by public funding)

1. Assistance for low income to clean up their properties. 2. Drive thru recycle in separate location.

1. Consider privatizing operation 2. Sell the property we bought and modernize present site. 3. Solicit the city of Friday Harbor help. I understand they are willing. 4. Please no more surveys designed to add more taxes.

1. Increase in population. 2. Education to discourage willful trashing of our roads and properties.

1. Partial funding from property tax-full time residency at a lower rate. 2. Have commercial vs private tipping fees-private paying lower rate. 3. "Ideally" a site where there is one "tip" and garbage/recycling together-one tipping fee for both then it all goes through a "sorting" facility-with the aim to cut out "profitable" recycling and re-using items-compost-hazardous, etc.

24 hr open recycle area -- easier toxic waste

A combination of higher garbage some tax assessment a 10 to 25 percent of garbage rate for recycle

A complete NON BIASED AUDIT of your current operations + budget!!!

A private not for profit should be considered along with the coop idea. County government should get out of the business!

A private, not for profit should be considered. The co-op is a good idea. Get the County out of the business

A recycle place on San Juan like there is on Orcas and Lopez

A simple facility, limited hours of operation. There must not be any significant run-off or pollution of any sort escaping the facility.

A tax based system to support garbage and recycling is mandatory as otherwise the current situation will worsen as more people recycle. Education about reducing garbage and recycling is vital.

A waste to energy facility maybe with TARP money maybe in partnership with UWA or another county.

a. Eliminate endless committees, consultants and other advisory panels/groups. b. Contract with private industry to accept out garbage and recyclables. c. Keep trash disposal simple-give residents and business the option to either self haul or pay at transfer station or pay for trash pickup.

Absolutely NO increase in property taxes!!

Absorb costs into tax structure for non commercial users. Recycling should be kept free to encourage it.

Accept black plastic nursery/greenhouse containers. Accept Styrofoam/popcorn packaging materials for recycling

Actually getting it done.

Add more hazardous waste days and charge more for hazardous waste

Add recycling bins to outside town roadside garbage pick-up

All the money spent on study after study and survey would contribute greatly to the revenue figures - politics (county vs. town) need to be left out of the equation

Allow individual burning of trash/garbage. Purchase a Super Incinerator and burn the stuff on island.

Although SJ Islanders are an independent thinking lot with diverse needs, solving the SW management problem needs to be approached in a unified way -- which should keep costs down and operate more efficiently. We have an opportunity as a county to lead the way in the state of WA, not be an embarrassment!

An educational effort should be made to encourage apt. house occupants to re-cycle. At this time they do not!

Asking the users what they want is a big first step - many decisions have been made and money spent over the past 5 years have been done with very little public input. The sense most citizens have is that the solid waste decisions in the past 5 years has been very poor - and in some cases disastrous

At our primary residence we receive twice a week garbage pickup and once every two weeks recycling pick up with no limitation on quantity and size limited to that of a refrigerator for 14 dollars per month by republic services. Why don't you entertain proposals by private industries?

Awareness and education promotion for recycling-reusing.

Back 1970s ----- ran the dump and would take useful items to his barn near fairgrounds where for a small fee they could be purchased for reuse. There were some very clever people who made use of this

Ban non-rechargeable batteries from being sold on the island. Put medicine disposal bin at pharmacy. Charge people the true per pound price for trash disposal. Promote re-use and closed-loop produces as the only way forward.

Be fair to the citizens of the county. Any fees should be bourn equally. Tying the fees to assessed value is extremely unfair--esp. to waterfront parcels. It's like saying you have a Jaguar so you have to pay \$100; you have a pickup so you pay \$25.

Be more considerate of the tax payer (in the city), realize there are few of us city dwellers and many are on fixed incomes and have other expenses to the city etc.

Because of limited space, a re-use, off- site private facility where material could be quickly placed in a roll off container and transported. Have two scales on for incoming + outgoing.

Become LEAN! NO UNION'S-Rip you off. Turn it over to the private sector, cost will go way down.

Better policing of cheaters. A few people drive in looking like they are going to the Exchange, but then dump. Lots of people dump garbage in a re-cycling bin. The employees usually won't give you a receipt if you say you don't want it.

Beware of fees being so high that people dump on roadside -- tax waste like use of energy -- the more you use the more YOU pay. Reward wise use of resources -- reuse, recycle. Make economic reward what is good and punish what is bad -- lots of garbage

Biomass electrical generation to supplement current energy -- use as a means to use waste as a fuel source

Black plastic pots for planting seem to be a problem in that there should be a container year round

Bottle and can fees for solid waste: \$0.05 per bottle, \$0.02 per can. Surcharge on boxed goods at point of sale. Another no brainer!!

Build an approved roof over the trash containment on SJR and stop the endless debate don't move the facility

Build roof over tipping facility! Being priced out of living here!

Building materials exchange -- and Exchange type set up for building materials with proceeds supporting the SJCSW facilities -- plus compost to soil with sales to support facility

Burn as much as possible

Buy or obtain a long term lease of the town's property to facilitate the addition of waste related enterprises on the 34 +/- acres

By educating the public to recycle more, (and keeping those fees lower than garbage tipping fees), it would help reduce landfill trash. Another option is to institute a fine for throwing away recyclable material (i.e.: Seattle).

Change for green yard waste, self haul fee - then sell compost back to community and organizations

Charge for co-mingled recycling free for pre-sorted. Get value from sorted aluminum, steel, etc.

Charge public for any use of sw facilities such as exchange and take it or leave it. System needs to be equitable and self supporting including taxes and fees if necessary regardless of how much trash is generated

Charge to haul materials back to the island when containers are empty - limit self haul garbage hours but leave recycle drop off open

Clean up and sell the Beaverton Valley property. Figure out how to work with the town of FH. Study what's been done elsewhere and implement good ideas; change management, (the time and money wasted by this County dept. is criminal).

Co-generation plant to provide electricity.

Community compost program, any incentives for waste reduction/recycling/re-use

Compact recyclables before shipping off-island

Complete overhaul of department, management and attitudes.

Consider a prepaid pass (like wave 2 go) that offers a discount and can be used in a self-help totling system. That gets employees out of the office and into the "field." The cash paid up front will improve cash flow. The system can better analyze dump usage. The same pass card can help better analyze recycling usage. Analysis is important to creating better targeted / more effective dumping & recycling

Consider a re-use facility on San Juan Island.

Consider all waste, including incoming, such as wastewater. Encourage recycling at the expense of garbage. Ensure that people use waste facilities instead of ocean dumping or other self-disposal.

Consider asking the voters to vote in junior taxing districts for each island ore "area". This would allow property tax support while taking the management out of the county administration's hands. Also reduce management costs by eliminating some managers.

Consider conservation, using the area of resources we have on San Juan Island, not building another site, & selling what land is already owned & cooperating with the Town of Friday Harbor.

Consider contracting out operations of the system to a private contractor instead of county employees

Consider creating a volunteer corp. (like the library) and creating a re-use facility like Orcas Exchange. Mandatory curbside P/U is not the solution when gas prices are up; net revenues will be down.

Consider getting along with town of Friday harbor

Consider how poorly you managed the system up to this point, then come up with some creative solutions that don't involve property taxes being increase.

Consider paying less to management and more into actual services. County management saps money!

Consider private option - get county out of the garbage business

Consider privatization. Make recycling more accessible not less and kept free. Reuse on all islands accessible @ convenient hours

Consider the near certainty the dollar will continue to dive. All fees should be tied o a standard such as a market basket of fuel, rent and lumber.

Consider ways that waste management can create a sense of community.

Construction incinerator within the County to receive all in County waste that can be so disposed. Recycle local plastics into decking and piling.

Continue take it or leave it. Don't co mingle recycling?

Continue to work on the difficult task of balancing environmental and sustainability concerns with the budgetary needs of the Waste Management facilities and upkeep. Fees on recycling may discourage people from recycling though I feel fees may be a good option. Communications and transparency as well as inspiration would be the keys to making recycling fees work. Good luck! Thanks for sending this out. It is very inspiring! Also recycling fees would need to be instituted at a much cheaper rate than garbage to make it appealing.

Continuing education and promotion to increase recycling and reduce landfill use home composting and buying recyclable packaging

Contract re-cycling out of an independent party - consider using all _____ to fund operation i.e. property tax, tipping fees or can fee, bonding etc, etc.

Contract to a private owner - this survey is a waste of pay funds

Contractor operated solid waste management services in lieu of county government.

Could more construction waste be recycled? If we ship in garbage from Hawaii, why should we be concerned about our landfill?

Curbside composting program.

Curbside pickup would allow "free range" to wild animals helping themselves - people would most likely not pick up the mess - leaving our islands to become unattractive to tourism (our large source of revenue) we simply don't go to the dump as much & conserve because of the high cost & reduced inconvenient hours

Curbside recycles for San Juan Island

Curbside service for recycling and garbage funded by fees and taxes with fees at recycling sites work well elsewhere and could here also. We create waste; we are responsible for getting rid of it.

Cut administration cost

Cut back on management

Cut down management costs. Fire person who has cost us the most money (studies, etc.). The recent waste of money has been a disgrace,

Cut down management costs. Fire the person who has cost us the most money (studies, etc.). The recent waste of money has been a disgrace,

Design a better "circulation" of cars on the payment-disposal situation i.e. having the cashier in the middle with circulation of cars on both sides, 2 directions, and ongoing "in" other "out"

Develop a citizen's management group similar to OPALCO. That service is excellent!

Develop relationships with other than waste management Inc. so we can have competitive bids for our business. We are currently in a monopoly situation as there is no control on costs.

Discourage the use and sale of non recyclable items and promote recycling.

Do not conduct any more costly surveys. Consider eliminating the position of Solid Waste Program Planner. Way too much upper management

Do not institute expensive renovations if non-funded mandate from state

Do not penalize citizens for being environmentally responsible. Reuse waste as much as possible.

Do not privatize our waste management. Identify real cost of each type of material being dumped and charge for the actual cost of that service.

Do not simply put burden of cost on property owners

Do not tax property owners to foot all the cost compared to renters.

Do something!! Do something!

Do what is best for the environment and most cost effective--not what is easiest.

San Juan County Solid Waste Appendix II

Do what is needed first, new tipping shed no frills work on reuse after source of money has been determined.

Don't force everyone to have only curbside pickup at their house. More traffic lanes for San Juan dump. Better signs ("garbage" & "Recycle" laws). More efficiency at weighing scales - pre and post dumping. For dumping recycling, need a better traffic flow pattern. Consider two scales - one when you enter, another after you dump so cars travel only one way.

Drop off bin for prescription drugs

Educate and regularly promote recycling options including e-waste

Educate the public on how to have less waste + how to recycle.

Educating people about their civic responsibility to not to just throw "waste" out in the woods. People are reluctant to pay for garbage service but keeping our community clean, safe and healthy is part of the life's responsibilities here.

Education - do not ship garbage and trash and recycle between or around the islands. Charge at least \$1.00 per recycle container

Education + volunteers

Education on hazardous waste reduction

Eliminate minimum \$12.00 fee-make per can fee \$9, allow partial can. The current approach penalizes small households and people who don't generate much garbage, recycling everything they can.

Encourage - recycling - reduce cost or recycling - shredding on island, serving ourselves.

Encourage habits that reduce waste. A recycle drop=off in town (at Marketplace?)

Encourage local-private entrepreneurs to recycle and sell composted yard waste and other recyclables.

Encourage public to avoid buying waste related products and wasteful package.

Encourage recycling more-perhaps assess extra fee if obvious recycle items in garbage. Have watcher at recycling to stop garbage dumping there.

Encourage waste reduction and re-use.

Energy production and recycle into manufactured products. Probably need to coop with other Counties.

Establish a compost yard waste facility at the gravel pit

Establish a cost/ton or cubic yard that is appropriate for the material type (garbage one fee, recycle separate fee, etc). Those fees should represent operation cost plus management fee. Just like a real business and privatize.

Every one entering the property should pay 1-3 dollars for every exchange.

EVERY resident AND visitor should be paying for the system

Existing county staff should be able to solve this. Don't need more districts, planners, etc.

Figure it out -- this what to county is paid to do! I am not sure what this questionnaire will do to help much.

Find better ways to dispose of waste. Now you send it off land. Composting should be homeowner's responsibility.

Find employees at the facility's that can help you out when you have questions! People with???. Of recycling, etc.

Find some one person who is experience and motivated and put him in charge and get rid of all committees, boards and districts

Fiscal planning and Integrity

Fiscal stability should trump all others. It recycling does not pay for itself, then increase tipping fees.

Forget transporting off the island and create a landfill on each island (like the rest of the world)

Friends in the Gulf Islands who have no garbage facilities on their island live in ways that produce very little garbage. Hold workshop to teach people that producing massive amounts of trash is not our birthright.

From Lopez consider hauling to Anacortes direct. It is cheaper now and they may give us an even better rate. Why have in small trucks to Orcas? Send such trucks to Anacortes.

Fully fund capital expenditures to better help us reduce, reuse and recycle.

Fund somebody to do a better questionnaire and stop wasting money on studies

Fund through taxation.

Funding should be combination of user fees and low parcel taxes (not assessment based)

Get a permanent facility on San Juan

Get back into glass crushing, cardboard baling, newspaper recycling, spend the \$ up front and take back these items to process locally.

Get it done - let's stop wasting our taxes - too many years of wasting time and money - let's make it efficient and practical - and emphasize recycling reuse composting and make it affordable and available and get the politics out of the dump!!

Get professional management - its amateur hour!

Get rid of all the top heavy people. We can't afford any more studies! Put plans in action

San Juan County Solid Waste Appendix II

Get rid of giant corp. waste management which has a monopoly and take care of it ourselves

Get rid of lowlife like "waste management corp." Take suggestions of ----- seriously. Find outlets for metals etc. that will produce at least some revenue. We used to have local glass crushing and using, why not crush our glass on all three large islands? Saves transport of all that weight. Also support and institute the system of manufacturers having to take back their packaging and deflect materials other countries do this

Get rid of the contaminated site on Sutton Road (SJI) and build a new facility (state of the art) on other county-owned land. County elected representatives need to start acting like responsible public servants instead of someone trying to keep his/her job!

Get rid of waste management a company which has a lousy national reputation (for decades!) uses develop and support public San Juan county employees and small local island bus

Get rid of waste management contracts.

Get the County COMPLETELY out of the picture and let each island community take care of it.

Get the government out of the garbage business! All volunteers, union wages are killing us! Lease transfer stations to volunteers.

Get tourists to pay for more, the garbage costs since they generally generate more waste. Trash disposal should pay for itself, not be paid by general taxes or pural fees

Give us more days for hazardous waste disposal

Go back to separating recyclables.

Go back to the former method where we separate things ourselves.

Government should serve the needs of the community, not try to penalize the people. If you don't provide services, people will adapt. More garbage burning, dumping in the sound, etc. Hazardous waste dumping should be free!

Hand out a page each time a person drives through w/ a lesson. Focus on recycle vs. garbage vs. free exchange

Handling as much of the recycling here on Orcas as possible or on each island mailing it to the mainland

Have hazardous waste round up more often - design and manufacture organic waste composter - put people to work and starve the rat invasion

Have line at solid waste for garbage and another for recycling. It took an hour to drop off recycling today (7-23-10).

High tech incinerator or gasifier coupled to a micro-turbine based waste-to-energy system

How about refraining from requiring employees to have unneeded special vehicle licenses and paying for those licenses out of funds you don't have? Sound good?

How are other islands doing solid waste? (Mercer Is, Bainbridge, Vashon, Whidbey) Do they also having revenue shortfall?

How can you cut employee costs? Paying someone to sit and direct traffic was an added unnecessary expense when it worked fine before that was started

How do we hold elected officials accountable for lack of long-term planning?

How efficient the ferry system is when transporting such material.

How much are county employees--ALL employees receiving? Check salaries--reduce salaries or hold/freeze salaries. Tiered fees with 2nd, 3rd, 4th cans costing less. You would get more people to dump-increase your revenue.

How to reduce operating costs--out source operations rather than County operated.

I am concerned about "the exchange" on Orcas Island. I have heard rumors that employees and volunteers get to keep in-coming donations and the donations of better than average quality go to the employees and volunteers who work at "the exchange". I feel this is unethical. I am basing this comment on 100% hearsay. I know firsthand of people who have friends working at the exchange who save lovely clothes items and household goods and the people on the receiving end have enough money to buy these items! They are not poor! I have asked ladies who work at an Oregon resale place and the volunteers are not allowed to take any donations that come in. All merchandise goes out on the floor. Since learning of this pilfering, all of my donations go to a charity "off island". I've hauled many a "treasure" in my pickup to Mt Vernon where I know the volunteers are committed to helping people in need.

I believe that unlimited disposal by businesses should not be perm. Ho?. There should be a fair way of addressing this.

I do NOT support any form of property tax or parcel fee, rather increase price for recycling, construction debris, and regular garbage.

I don't have enough info - particularly on costs to be very helpful. Why don't you hold solid waste public meeting on each Island to educate and solicit ideas?

I favor a combination of tax and tipping fees; help the exchange in modest ways - packing and covered area

I have a small cottage, and do not have a lot of garbage & recyclables, unless I have lots of visitors.

I have had a number of illegal dumping on my property (along Dolphin Bay Rd). Concern: increased fees=increased illegal dumping on my & others' properties. Would result in increased dumping of recyclables, tires, garbage, etc.

I pay 40-80 a ton in Eastern Washington? Go private? Self-haul off island

I really am not very knowledgeable about most of the items on this survey and that is the reason I did not answer many of the "questions." I do think some kind of environmentally safe incineration would reduce the amount of waste having to be transported.

I refuse to do this because it is the same over and over meaningless expense in time and effort that has been and will be ignored

I strongly feel people who use the service should pay for the service, including recycling

I strongly feel that the more garbage/waste you generate as an individual/household, the more you should pay. Across-the-board levies/fees hurt those of us who try hard to minimize our waste

I take my garbage to Skagit transfer station about twice yearly, don't make too much (garbage that is), save a lot of \$.

I think a gate fee of \$2-3.00 instead of \$5.00 proposed. (It would depend on actual vehicle count.)

I think encouraging recycling is of utmost importance and this would mean making recycling free or a super low cost to residents

I think we all need more education about statistics of what comprises the components of trash, (i.e.: food, yard waste, diapers, construction, hazardous...) this is most likely not viable to determine, but would be valuable to know what does make up the trash.

I will defer since I'm not a waste management expert. I burn a lot of stuff at home.

I will take my garbage/recycling to Skagit County myself if my garbage rate increases or I have to pay to recycle. San Juan Co is not thinking outside the box

I would like to know how much & goes toward pensions etc. These jobs are menial labor.

I would like to see curbside garbage and recycle pick up for all, utilize a site for oversize loads, construction debris, appliances and hazardous waste only. I do not want to pay to drive and wait in line to recycle. I am willing to pay for curbside pick up

I would like to see revenue/costs for Orcus. Money brought in on Orcas should stay on Orcus. If prices are

raised to bring in revenue it should not be on property owners consumption = tax

I would not mind having "curbside" pickup if it were NOT mandatory and charged whether or not use-it would be a good choice to have.

I would support a parcel fee to provide stable source or additional fees for large amounts of refuse

If annual property taxes are to be sought as revenue source, it should not be the sole source of funding.

Minimal fees should ALSO be utilized, but much reduced from now,

If anything needs a higher fee it is garbage - do not punish folk for recycling.

If disposal cost increases, substantially increases in illegal dump, disposal, and burning will result. This could pose potential hazardous conditions.

If it becomes too expensive to dispose of garbage properly, it will drive up roadside litter, unsightly waste on properties, etc.

If people make waste they should directly pay for it not by being taxed because you own a home on an island

If people take advantage of recycle to dump garbage, institute deterrents (camera?) to discourage and encourage garbage to garbage.

If the fees got much higher I believe people will start dumping all over the island

If we make it too expensive or too inconvenient (long lines), we will spend more County money pulling garbage out of ditches and illegal burn piles.

If you are going to consider charge on grocery bags, do the same thing with diapers-they use far more volume!

If you charge for recycling, fewer people will recycle

If you charge for recycling, people will stop recycling.

If you continue to increase cost of garbage, clearly the volume will continue to decrease. Charge for recycling.

If you institute fees for recycling, the island will face increased garbage and trash/and illegal dumping sites will happen.

If you make it too expensive, people will not use the solid waste facility and make garbage dumps on their own properties. (Like some do already). This will result in these beautiful islands being not so beautiful.

If you start charging for recycling, people won't do it. Better to charge more for garbage. So people will throw away less.

I'm concerned about people dumping garbage etc, on roadside raw land in the County. Advisory committee/volunteer/education about better options.

San Juan County Solid Waste Appendix II

Important to reduce / eliminate the release of hazardous waste into marine waters

Improve hazardous waste removal and deposit sites/times/services

Improve the traffic flow pattern at the San Juan site, a Trash to Treasure spot here. Also, the glass crushing on Orcas was very handy for people that knew about it. It made great concrete. It would be lovely if you all could do that again. Sell it. It was a product.

Improve your public relations!

In a down economy I'm concerned that excessive charges for garbage disposal will result in more people burning or dumping (illegal) of refuse rather than taking to transfer station

In Europe (Denmark) all garbage is burnt in facilities with no adverse effect on the environment. The technology apparently is there!

IN Hawaii - more fees - more trash on the roadside = more liability for our county

In our opinion, Lopez was just fine prior to changes. Don't know about other islands

In the winter, 1 day per week all day. Summer more hours, as it is now.

Incentives for Island residents and tourists to reduce the garbage brought to the San Juan's, including excess packaging, plastics. The retail stores need to become more responsible for the waste packaging in their stores.

Include a fee for cars w/o tags (one time users). This plan is easy to administer. Should not take the place of tipping fees.

Increase charges per dumping - helps conserve no tax increases - it only creates wasteful spending

Increase private sector involvement in garbage/recycling while reducing county overhead. Move towards curbside pickup by private haulers. Encourage individual reduction of waste streams. Composting no dumping of yard waste, reduce construction waste

Increase the fees to cover removal of the trash!

Increased fees raise the potential for dumping in more remote areas of the county.

Increased population, service needs and an increased cost to those using such services if only through taxation.

Increases in transportation costs, no more burning for air quality issues.

Inefficient operations need to be streamlined

Institute a "landing fee" or "hotel tax" on tourist to cover the increased fees needed to operate the s.w.m. system

Institute composting and shredding services to be paid for by customers who would buy back garden compost / mulch - I have many neighbors who would pay top dollar for this - but it is not offered

Institute for island a pick up twice a month for each home and they are charge with their utility bill of 20.00 only for garbage and recycling items. Construction item and large items to be taken to recycle area

Internal controls are independent audits for cost savings. We need to accommodate 6 weeks of summer traffic at the county waste facilities (for commercial vehicles). The wait may be a good eye opener!

Investigate how other cities, states, and European countries dispose of their garbage. In Sundsvall Sweden, they burn all the garbage and use it as fuel to heat the city homes without the damaging the environment.

Is it possible to establish local waste and recycling drop sites throughout the island using movable containers that are regularly picked up by the county or waste management authority on order to reduce individual travel to the county waste facility?

Issue bonds to cover cost of improvements needed at SJI facility pay off 20 yrs

It appears that this questionnaire was designed to give credence to increasing taxes. How about selling the land purchased (for a new transfer station?) on Beaverton valley road?

It could be part of the schooling program for school volunteering and credits. I strongly believe corporations should bear the cost of their packaging! Supermarkets should charge \$0.25-\$0.50 per bag, part of that can go to recycling.

It is not equitable to increase property taxes because not everyone produces as much waste.

It probably should be tax supported. If you raise the tipping fees too high, people will surely dump their garbage illegally

It seems that the budget short fall is mostly due to inappropriate financial management. This issue is only addressed in 9.9 above. Perhaps more attention should be paid to this issue.

It sounds like Lopez is being punished for the expense of San Juan Island waste... Our parking has been changed in such a way as to discourage "take it or leave it"...and forced out onto the street, where someone is going to get hurt...Leave us alone!

It will increase-if too expensive some folks will dump random "secluded" areas or burn.

It's too bad we contracted out with Waste Management. Many of us signed petitions against this "for profit" outfit.

San Juan County Solid Waste Appendix II

Can we go back to take our waste to another collection station on mainland? Would it be cheaper?

Join with other counties to force manufacturers to improve their packaging, i.e. more recyclable

Joint program c post office to allow the system of unsolicited mail

Just charge more for garbage dumped and be very cost effective operationally. I am willing to pay for a well-run, cost effective service.

Keep drop-off recycling free. It encourages the action and promotes reduction of waste. Perhaps charge a fee for new construction to pay for construction waste.

Keep each transfer station, free recycling, no mandatory curbside, and permit voluntary curbside - run system as efficient public service, not as inefficient enterprise

Keep it simple

Keep it simple yet increase awareness to locals and visitors

Keep recycling free / sell compost back to residents / reduce wait time - it shouldn't take an hour to dump one can

Keep SJC residents informed about the costs and the positive or negative connected with choices being considered. Be flexible. Test for a limited time (say 6 months, 1 year) a new program to see if it produces the desired result.

Keep system public.

Keep the "take-it or leave it" on Lopez Is.

Keep the excellent neatness of the Lopez Transfer Station and keep -----.

Keep the funding and service delivery systems as simple as possible. We are too small to effectively administer a complex system

Keep transfer stations open on more days. As it is now they are next to impossible to use.

Keep weekly pick up at residence

Large scale composting - preferable privately run, county incentive to use maybe to membership idea could include a punch card to monitor volume

Leave services the same; raise fees to cover costs

Less government and management costs

Let each island do their solid waste separately -- similar to the school districts. Come up with a survey which is not so biased towards what you want

Let some business start an "Orcas exchange" on San Juan. (Re-use store)

Let's keep the hazardous and usable items out of the landfills.

Listen to "the people" think outside the box, be creative

Listen to the people who know--on Lopez that would be Neil!

Local composting - set up business like cedar grove composting - make soil!

Local control and input, more hours, self recycling composting

Locating a land fill site on San Juan Island.

Look at other systems to find what other people are doing successfully. New Zealand has an excellent system. They haul more in each truck by using a compactor. Also, mandatory pickup in the County would be a disaster. The lanes are too narrow, overhung with branches and provide no turn around.

Look for opportunities for recycling / garbage handling / facilities which offer local solutions to local problems. Be open minded and use local contractors where possible.

Look to other counties/towns that implemented recycling programs that are the cornerstones of the program i.e. Naperville, IL

Lopez Island has no legal scale to charge; anything for scrap metal is illegal

Lots of good ideas - council needs to pick one and get on with it! Seems to me we've wasted a lot of citizen's time and money on recommendations and studies that are not used or followed and now this study

Make a plan now for options to accepting the next contract with Waste Management, so we're not locked into agreeing to.

Make compost both curbside, drop off and home programs. Give education on dangers of plastics and petroleum based containers, etc. Make solid waste fees high-compost, recycle, reuse-Free or cheap!

Make it easier for people dropping off garbage.

Make money off of recycling: individuals will separate recyclables. Separated recyclables can be sold. Example Oregon and Colorado

Make people sort their recycling so the prime products (aluminum cans-newspaper-cardboard) can be sold instead of purging to get rid of it.

Make the facility safer for employees and users

Making collection/delivery "free" through tax will encourage full participation as opposed to dumping elsewhere

Manage the program so that is not an embarrassment to those that live here

San Juan County Solid Waste Appendix II

Mandatory curbside not aesthetically pleasing to see garbage cans alongside road in tourist destination.

Maybe institute a home recycle only pick up for those with membership. Garbage left out is unsightly, smelly, and risk chance of raccoons spreading it all over.

Monitor and report spread of contaminants from dump to near-by water aquifers

More advance notice when available

More convenient curbside waste and recycling pick up - for elderly people unable to handle heavy loads

More days open/more education for efficient recycling and conservation of resources.

More Green

More parking for take it or leave it. The new county people are RUDE to us who want to quickly drop off items. Bad attitude.

More public education - at county fair, farmers markets...

More support for solid waste disposal on Blakely Island would be appreciated

More than 1 hazmat p/u per year on Lopez

Much slower growth in the county--and a need to think smaller and efficient in public services.

My goal is to educate people about the environmental costs of creating garbage and wasting resources. I would like the cost of tipping to be directly linked in people to the dump. We need to get away from a system in which more waste makes more money for the county. Raise any fees necessary to keep a public system functioning smoothly.

My personal highest priority would be convenient, easy and low cost hazardous waste disposal, funded by public tax dollars to reduce environmental damage due to dumping of hazardous waste into our waters and lands.

Negotiate with grocery and hardware stores to order more goods with less wrappings, etc. All stores selling batteries be required to recycle batteries.

Never charge for recycling. It will discourage people from doing it. Research how other communities operate waste management.

New business model: the current one isn't working

New solid waste management team.

No fee for recycling!

No hauling our trash to orcas. Get a tipping floor. Lodging and grocery tax to fund garbage generated by the tourists. Residents should not fund garbage disposal of tourists.

No idea

No more surveys. Costs money budget. Budgets and work.

No new tax or parcel fees. Pay small fee for recycling. No .05 bag fee (admin costs will eat proceeds). Have smaller garbage can fees (5 gal, 10,15...32 gal). Those who produce garbage should pay. Recyclers should pay, but less so. If any new fees are added, it should be disposable baby diapers.

No opinion

No taxes for starters. No yearly fees of any sort to force part time or year round residents to pay for something many rarely use. Pay as you go -- as you need to use the facility.

Objective -- do not pay for waste management with property tax. Those that use should pay!

Obviously serious funding is needed a property tax is the fairest way, raising the fee at the gate will only encourage roadside dumping. Being a widow on a very small income I find any increase hard to bear and I think the current system of charging more for a single bag is grossly unfair to the elderly living alone. I generally have 1 bag every 6-8 weeks and I feel victimized for living simply. I don't want to be forced off the island which is my home.

On Lopez, ----- has been doing a marvelous job and should be used as a model for other facilities.

On Orcas establish SOME cash control

On Orcas reopen the glass area for yard waste composting 0 pay to dump / pay more for good dirt. Have an x-change at each place

Open more/charge a tax-forget the increased fees/put in form of tax!

Operate efficiently, look at private vendors vs. county employees and equipment, and cut county waste

Operate smarter; cut the county fat out of the system!

Operating a community hot composting facility as used in Seattle, then selling the compost

Orcas station could be changed to pay as you leave instead of having to go back out on the road and back through the line

Organize and operate the Friday Harbor dump better.

Our family comes and goes, usually on days when the transfer station is closed. We take our garbage + recycling home in Snohomish or Tacoma.

Our transport system is inefficient. We have a lousy contract - we should be able to save about 30% with shorter hauls and better contracts "get with it"

Outer Islands

Over haul management - too many bosses - don't rely on consultants - we hired you to do the job - and we pay the taxes for services - fees are too high.

Overall, disposal of garbage is too cheap and people buy and dispose of garbage with little / no thought to the long-term impacts of their trash. We need to focus on encouraging supporting reducing waste and finding other ways to reduce our waste.

Packaging - bio degradable - plastics outlawed glass - reusable - compost a must - education and compliance a must!! A national problem

Pay us to recycle @ 5 cents a bag and have option to use that "token" to use toward a garbage fee for that year. A credit if you will. This is a win, win, idea!

People are already being "taxed" off the islands (i.e. unaffordable) to live here. Shouldn't be a place for just the ELITE.

People will complain, but they will adapt. Study the situation & then implement the best long-term solution. Ignore the whining,

People with long driveways don't want to haul cans to road and park them in front of neighbors. Raccoons and dogs knock them over and open -- big mess!

Perhaps a bailer-compressor to reduce shipping bulk/cost.

Pick up recycling and garbage at curbside. Make chipper available -- no burning.

Please change the management, i.e. for ----- and ----- . If this department was a business, these two would have been fired a long time ago!

Please consider keeping transportation of items off and on Island a County function and don't private any of the system. Empower local control. No "Waste Management". They are crooks.

Please don't add waste management expenses to our property tax -- I can barely pay it now

Please publish what items are acceptable for recycling! Plastic 1 - 7 aluminum and tin cans, glass and cardboard. But what about milk cartons? Or ice cream cartons?

Possibly have 2 scales one o weigh in and one to weigh out. Would speed up process

Present system still works for me. 25 years, no complaint.

Privatization

Privatize it should be completely out of the hands of the county

Privatize or get rid of current management. Private businesses do better for less. The costs are too high compared to private company drop off services. Privatize!

Privatize our garbage service

Privatize the operation - I have trouble understanding the cost inefficiencies of the operation this must be better explained to the public. Get much reduced rate on _____ to transport garbage/recycle.

Privatize!!! Charge for recycling because we observe regularly the abuse-most people put their household garbage in with their recycling!

Privatize.

Privatize--How can you be operating at such a deficit--because you are a COUNTY operation. Garbage \$ is a no brainer.

Proactive planning, rather than the reactive "scrambling" to fix problems that have been coming for years!

Provide public with solid and hazardous waste management data to enable informed decisions.

Public might like to know more about cost, use and problems connected with recycle. I believe in it but don't know where stuff goes, China? I buy rugs, doormats, etc.

Public works should manage this. County Gov. (Council) can't sort anything out. Recycle what we can here, glass to sand/paper to mulch compost. Invest as an island industry instead of paying to haul that off. The compost-mulch concept would tie in to water conservation.

Pull your head out! Get a job

Purchase a large grinder and compactor for all trash

Put the recycling containers back on the hill. Cover the tipping shed.

Putting fees on re-cycle would be more likely to cause roadside trash and more recyclables in landfills. Look at rate.

Putting out for bid the County garbage service.

Quit spending money on things we don't need! Beaverton Valley Property, over million dollars not being used! Over \$700,000 on people from mainland telling us if we can or cannot use the property for a new dump (which will cost how many millions?) Pathetic! Fix the old one that will cost under million! Quit acting like we have a millionaires BUDGET. Get new employees!

QUIT WASTING MONEY ON STUDIES!!! AND FIX WHAT WE HAVE!!!

Raise truck fee No wholesale discounts Non-resident surcharge Commercial surcharge

Rapid action in a solution. Stop wasting time and money.

Re institute separation of yard/tree debris for chipping (to be used on island); shorten wait time (1 hour + wait=waste of gas and time and creation of more pollution).

San Juan County Solid Waste Appendix II

Re waste: Fund with both board based tax but keep modest fees for both recycle and waste. Recycle cheaper to encourage it.

Re: membership per household. If recycle/reuse facility/open time/expanded--Yes. No. in household/sliding scale system established for non-ferry served out islands for--once/twice a year garbage/recycle/metal pickup (barge). Tax or membership or parcel fee prorated--to include volunteer on island labor haul to pickup point.

Realize that if fees increase much more, trash will end up on roadside.

Really emphasize recycling and separating a place that "Compostable" could be brought

Reasonable rates for self haul + curbside pick-up customers that still allow the facility to operate without being in the red. Not charging for recycling - I worry that this will cause some people not to recycle.

Reconfiguring current facility layout, i.e.: more separation of recycle and garbage dump areas, separate weigh-in and out stations to facilitate processing and, if possible, enlarge current facility. (San Juan Island).

Recyclable to waste ratio at drop off could factor into fees. Punish wasters.

Recycle

Recycle needs to remain free of charge, ok to up the rate on garbage

Recycling and composting should be one of our priorities. I think you've thought of most everything. Thanks

Recycling should always be free and everything should be done to encourage less waste and the County should not necessarily expect this department to be self-supporting since it is an essential service. Income should be created fairly and user based.

Recycling should be of NO COST garbage should increase dramatically for higher volumes one can /month should be free or lower allow only one visit per month for recycling drop off

Recycling should not have been paid for when it should be self-supporting. Unions are causing inflated prices on garbage & other services/goods. Too much control by unions.

Reduce overhead. Administration staff and advisors

Reduce trash -- increase recyclables

Reinstitute local glass crushing to reduce dumpster hauling.

Replace current management.

Replace management of public works dept

Re-purposing: ___ shredding the paper stuff or the crushed glass thing seemed smart.

Require participation by businesses, properties, households one way or another

Return to recycling up on the hillside like it was. Create garbage disposal on island & incinerate it. Save hauling off island.

Review waste management contract. Is this really what we want to be doing? No local separation, hauling garbage long distances to landfills, funded by system incompatible with 3Rd.

San Juan County Officials have mismanaged solid waste for the last 20 years. They need to contract with a company that understands solid waste management and operations.

San Juan Island doesn't have an "exchange site", it would be beneficial for the community

Scrap metal etc could provide \$\$ if organized properly. Selling re-use items could provide \$\$ if organized properly. Please do not charge to recycle. It's tough enough to get participation and charging would deter that

Secure and improve Sutton Rd site. Encourage community recycling (as existed at Roche Harbor).

Encourage, but not require, roadside pickup

Seek partnerships with off-island end use recycles. Does WM just haul everything to Arlington? Sort, reuse, revenue?

Self-haul appears to be working just fine on San Juan Island. Therefore, any capital improvements should be paid for solely by the commercial haulers

Sell Beaverton Valley land and institute reasonable recycle fee: Visit Bellevue Transfer Station and use as a prototype for new waste management facility

Sell the Beaverton Valley land -- stop running studies use the money from Beaverton Valley to fix Sutton Rd ___

Sell the Lampard property, please.

Separate lines for garbage & recycle

Set up a yard debris composting place and sell the compost

Setup a can for donations to support recycling / waste programs

Should be treated same as water or sewer service -- fee for service. It's as simple as that.

Simple site -- we just need to dispose of garbage and recyclables. We have spent and wasted more money in studies, and even in the cost of this survey -- what did it cost? 12K

Simple vs. complex solution. Complex = more admin costs. Don't price out the incentive to reduce, re-use recycle

Solid and hazardous waste management is and will continue to be very significant. I believe the re-evaluation of the many entitlement programs needs to be done as opposed to the usual increase the tax solution.

Sorry we can't help you much. We routinely take our garbage and recyclable items home in Bellevue and dispose there

Sort waste and recycle all possible

Speedy in and out at dump

Staff at facility wastes time chatting with friends in line, holding up vehicles trying to get into facility by slowing down line, causing more frustration & less revenue.

Where is customer service ethic? Raising fees will guarantee illegal dumping on islands--already occurring & increasing!

Staff at transfer stations should be out helping recyclers to flatten boxes and cans rather than sitting in trailer and occasionally going out to crush items in bins in backhoe.

Start attacking the garbage problem from "upstream."

Need to reduce packaging throw-ways by taxing these to encourage a shift away from throw-ways to long-lasting reusable products.

Start with looking for waste within the system and cut the fat there before raising fees. When situations change, i.e. from sorted to co-mingling for example, the board needs to publish, EDUCATE the masses as to what is and what is not recyclable

Stay within budget

Stop hauling trash from other islands to Orcas. Cut out middleman, ad truck direct off each island

Stop passing the buck and develop an environmentally and fiscally responsible transfer/recycling/reuse site with tax revenue and no recycling fee.

Stop paying SJ sanitation for doing what the county can do. Change zoning on adjacent property, move some collecting there, utilize existing property better. Built thrift store or exchange. Call me if you need more help seitz74@centurylink.net

Storm water run-off from the existing transfer station site (formerly a landfill) and penetration into groundwater. A well system currently serving 57 homes of the University Heights Association is nearby on the other side of Sutton Road.

Stringent oversight of all phases of operation by the county. (And quit spending a huge amount of money to

hire some TACOMA consulting company to send out surveys and postage paid envelopes!!)

Strong local control. To be punished for good recycling practices (i.e. lower revenues when less landfill garbage) is bad practice in this "green" era.

Strongly consider a small size cogen-incinerator.

Study how the private sector handles these problems. The county can't seem to run this facility effectively.

Support the reuse facilities, allow input from their operations.

Take hazardous waste more often so it does not enter regular garbage

Take into account the strong community support for transfer stations such as the Lopez facility. Use care in making changes that diminish public support. Tailor solutions with and for each community.

Take-it-and-leave-it, and recycling, is the answer. Garbage costs should pay for everything else. We have a fragile, precious environment that needs to be protected

Talk with -----, -----, -----, we absolutely need to reduce garbage. We need to be a "pack it in, pack it out" tourist destination if only in name or idea only. It is an attitude. We need a free pile and our own "cedar grove compost." Have a standard set of hours. You may be doing this on purpose to encourage curbside pick-up, but people are getting mad. I got yelled at by a cranky man for example.

The concept that the overhead has risen so high that less garbage becomes a problem is backwards thinking. Get back to locals handling their own garbage and get the large company & contract out.

The cost of recycling waste should be borne by the person using recycling services

The easier you make it to dispose of waste the more likely people are to use it properly. I did not say cheaper necessary, it can't be exorbitant though.

The future belongs to children. Schools should have contests, ideas, and class programs on solid waste management. Ask our children, what would be most helpful?

The higher the fee, no matter how you set it, will result in more road side litter and garbage being clumped. Parcel fee change would avoid this problem.

The impact of waste beyond our county - what we send goes somewhere. Send less

The problem is complex - I use the system rarely now - my solid waste is meager - I do use the recycling, but infrequently - I realize the management problems and will follow your resolution with interest and support.

The proper disposal of our waste is a requirement we must all participate in. A pay as you go system invites a choice to improper disposal when cash flow is short. A progressive pre-payment system is needed to maintain a sustainable system.

The system used at the dump is the most ineffective system. They need to get some employees who know how to multi-task.

There is a lot of waste at county govt. level (i.e. part-time employees - county councilmen - seeking full time benefits) that can be used for this. Funding should come from general fund.

There is not enough recycling going on anyway... we should not be penalized for doing what we can to save our planet!!!!

There is only one question about a take-it-or-leave-it facility, but I think that should be a high priority.

Research some places where that works very successfully, like Wellesley, MA

There needs to be special consideration for seniors on fixed incomes.

There should be a minimum fee, and then graduated amounts. One person should not pay the same as a family of 6 or 8. Example: My paper animal feed bags are used to hold my landfill garbage which is minimum. I drink no bottled water or use plastic bottles or aluminum cans. #9 Last 4 questions not rated. I always go across the bridge and pay by the visit.

There should be a system and incentives to separate out items from the trash stream, such as bottles and cans, for which recyclers can receive a small compensation for.

Think about the people who can't pay a lot of fees for garbage

This entire survey reads more like a "wish list" than an objective survey of residents' desires because there is no basis, in dollars, for choices between "much less" and "much more". It is easy to answer "much more" on questions even though the costs for such a choice may not be acceptable. Nothing herein addresses the future population growth and the resulting increases in waste disposal needs.

This is an essential service that the county simply must provide. This county spends money. Spend some no this. If we don't provide pickup at least provide good drop off services.

This issue has been studied analyzed and debated to death. Stop spending on consultations and studies and make decisions

This questionnaire is difficult and not user friendly - just like the solid waste facility. Every possible item we can

recycle should be recycled. Batteries, medications, light bulbs should all have bins for collection. Perhaps instead of hitting us with another property tax we could pay an annual fee (50.00) to use the facility and then pay for our tipping fees as we use the facility. We would need to carry a card or have a vehicle decal. People recycle to primarily save money.

To eliminate the formula "revenue = fee per ton x number of tons". This is the reverse of what it should be. Emphasize recycling and community involvement. De-emphasize government control and mismanagement

To encourage folks to recycle more increase the cost of garbage but keep it free to get rid of recycling. Give more public information about where the recyclables go and how they are processed after we drop them in the recycle bins

Too much driving/gas used in driving to the "dump". 1 May a couple dumpsters on the east end would be good and open even one day a week.

Traffic impact on residents of area around dump - open more time. Master Recycles Program through WSU. These people could ___ start volunteer program to make solid waste work

Transportation expenses, alternate uses/products from recycled materials, plastics, rubber, wood, metal

Trash to treasure! Re-use!

Try to get along with the town reps. this constant fighting is ridiculous. Buy the dump and take responsibility. It's the County people making the garbage-County should immediately buy the dump!

Use misdemeanor "community service" sentences to provide unskilled staffing at solid waste facilities.

Use money spent for leasing vehicles we already own. Use money collected to date and figure money that will be saved from said "leasing" program. Fully audit said leasing program. Focus on current equipment maintenance

Use some sort of tax so everyone pays and charge a nominal fee for waste/recycling upon each entry to the dump

Use the Lopez disposal system run by ---- as a model of how a system should be run. Make use of local truckers or equipment operators who are willing to donate time or offer LOW RATES; i.e., hauling away scrap metals, compacting, etc.

Vendors/Manufacturers-Mandatory Purchase recyclable packaging & pass the cost back to the consumer. Maybe we'd think twice on how we want products packaged!

Vermicompost paper and cardboard on-island to create a valuable and useable product and reduce cost of hauling off island.

Very happy with service as is do not close exchange

We are getting older. Strong emphasis on only allowing easily recycled plastics to enter S.J.C.--i.e., send a signal to packaging industry.

We are on Orcas 5 months (minus 3 or 4 weeks off) so probably would not like an annual fee. We take 5 or 6 grocery sacks of recycles every 6 weeks approx.

We believe heavy construction will increase in the future.

We get so much unsolicited junk mail; to pay for recycling we are basically being punished

We need an "exchange' @ the SJI facility.

We need more days for hazardous waste disposal.

We need more information. How large is the department, including all of the executives responsible for our trash service, what are the wages including benefits. Think about a Pay and Throw system. The customer purchases a 33 gallon bag for \$1.50 or \$2.00 from a local store, fills it and deposit in the dumpster. This system requires mandatory recycling.

We need more than one annual hazardous waste round-up. Educate householders to buy smallest amounts and share any left-over's with neighbors to use it up

We need to assiduously and repeatedly educate the public about the whole subject of trash -- its build-up, volume, consequences. Even the "no tax people" care about the overall public health

We need to be self supporting-What does trash cost=we pay for it. Encourage education; we are all part of the mess.

We need to encourage recycling and not charge for it. Also high tipping fees could result in trash being dumped along roadsides, resulting in higher cleanup costs for public works.

We need to encourage use of the present system -raise fees and you increase illegal dumping. Make sorting part of community service program.

We pay taxes for roads, water, (in town!), recreation (island rec) and police. Why not trash?

We should encourage recycling for all possible items for the benefit of the environment, and keep dump fees reasonable so as to encourage people the DUMP WASTE and not create unsightly properties. We have too many of those already

We stopped recycling because it was so inconvenient! I'd be happy to pay someone to pick it up at my house.

What can we do to reduce waste?

When garbage fee jumped we started hauling ours off island. If cost gets (illegible) people will start dumping. Keeping costs reasonable and fair is the bottom line

When I had garbage pick-up, it was more difficult and costly to haul my garbage to the pick-up site at the base of the hill I live on then the transfer station.

When people feel that fees are too high, they will begin to dump off little used roads and in the woods, which will then be a real problem

Why is it that you have to hire out a consulting company to study our waste problem? Do we not have anybody that can do this with in our own administration? If not, we need to be looking for replacements!

Why not let the town put a roof over the tipping floor? Why are keeping the Beaverton Valley site?

Within these six years, the economy will have leveled out. As like gas prices, you raise the garbage fees so when the disposal amounts go back to a reasonable quantity, you then have additional funds to use in a more efficient & productive way.

Would be nice to have more opportunity to get rid of hazardous waste

Would separating out recyclables, glass, metal, paper, etc, make it cheaper for country?

You actually want to encourage people to make more trips with less garbage? Who runs this? Bulk loads should be encouraged, not frowned on.

You could have saved money by NOT sending the postcard saying you were going to send this survey!!

You guys have wasted money on buying properties and research when we could have spent it on fixing the existing place to work and we have way too many chiefs that can't make a decision.

You have hit major issues. I favor fees or monthly pickup charge over taxes only if some arrangement can be made for "part timers". I pay in Shoreline for garbage/recycle/compost pickup once a week at a pretty good rate, through CleanScape!

You HAVE to set the cost down. \$300+ per ton vs. \$89 per ton in Skagit County! Ideas" Eliminate all waste stations-drop boxes only. Fund the utility with a tax, so you don't have scales and staff can be reduced. AND tax all parcels same-developed or not. Allow some of the part time owners/absentee owners to help pay for this! **BOTTOM LINE:** 1 Get the cost down! 2. Continue to encourage recycling/reuse.

You need to consider simplifying the facility usage, make it easier and less intimidating, create a simple flat rate fee structure for small loads without the scale; a few cans should not be treated like a large commercial load.

San Juan County Solid Waste Appendix II

You've done a great job. If people need to pay more - so be it - but it needs to be paid by users, not via property tax or fee. Thanks.

Other Comments (Core respondents only)

#9 "Increase garbage tipping fees..."-"Meaning figure to the average home" #9 "Increase garbage volume charges..."- "Same comment as above, provide a number e.g.: cost/garbage can.

#9 "Institute parcel fee at \$50..."- "per year?" #9 "Fund both the garbage and recycling..."-"only if it eliminates tipping fees".

#9 "Institute parcel fee at \$50..."-per what time frame? (Close facilities) N.A. We only have one

(Composting) not needed here (Pay for recycling) NEVER (Taxes) Puts undue pressure on people who don't need/re-use (Reqd curbside) NO WAY it could be done for same cost (Recycling fees) we should NEVER discourage recycling

(Hours) How much less can they be?

(Take it or leave it) is a wonderful program -- please continue this. The Governor's Award years ago should be motivation to continue. Local people (the average people) don't get the big picture and use personal wishes to control others! Already to my knowledge there are groups like Boy Scouts that clean beaches, roads -- don't increase dump fees to fund this. Please do not raise the dump fees. The county doesn't have to make such big profits and keep raising county taxes too! Garbage has become such a big business with the buying and selling of trash it's ridiculous -- raise prices and people will start burning trash and paper again/ even more so than those who won't comply now and never have stopped burning - - offenders are burning trash right in the village condos!

(Waste mgt system) What system?

11: San Juan County and Outside WA half and half residence

2. 4 times to the exchange 9. No clear #, curb side only? Which is. Takes the hit? Institute parcel fee: "highly regressive tax" (highly underlined)

3. Recyclables circled; on Shaw 4. None of the above 5. Wood 6. No comment; local shred.... Recycle scrap metals: recycle can the scrap guy; commingled ... We have a great service on Shaw. 9. Institute gate fee of \$5... Does apply to Shaw

6 - Range of Material items: Could charge for these.

6. A) 4. Stupid question, do what's most economical. B) 4. For free. 7. E) Doesn't work at all. 8. C) Terrible idea. 9. H and G) Why such a disparity? Makes no sense. ---- \$52

Wow that's way too much. I attended a council meeting, and both men trying to inform the council about solid waste - the money guy and the operations guy were impossible to understand. They didn't answer direct questions and used double talk. I'd say they are a huge part of the problem and they should both be fired.

6. B) All these would be great but need cost analysis. 9. J) Unclear: would people without a license be banned from recycling? 9. M) Is this for curbside pickup only? We go to the dump 3/4 times a year from Shaw. Should we be penalized for taking more and going less often?

6. F.H. site is only open 3 days per wk. 7. *I don't have enough information to make a judgment regarding restructuring management. 9. A) Barely open as it is in FH B) What does this mean? D) Seems like a big jump in money E) "" H) Is this per year? J) Anything you do to charge for recycling is going to discourage recycling... L) How much will the auditor's fee be? M) What does a "later can" mean? 12. They have 2 properties, one outside of FH as well.

6. Services: staff is doing the very best it can w/ transfer station set up; 8. Upper management wages? Making the wrong decisions! 9. Inst. Parcel fee at 50 ?? Next to numbers; same for fund both garb & recycle ?? Institute regular independent audits !!!!! Added

6. Recycling/reuse: would it save money? 7. Whatever works to save money. 8. C) a minimal fee 9. A) they are now 3 days B) If it saves money F) make it more 25 - 50 cents G) would slow entry down too much I) with "dump sticker tag" for entry to the facility J) An annual fee

6: Recycling and re-use: not sure; at what cost? 7: for what? "waste" of time and energy 9: even the exchange??

6: Services: Private contractor 8: tailored to each islands needs 9: keep at 3 days/week for a while Each island needs one -- unless garbage pickup & recycling pickup are mandatory.

7. D and e) either is ok 8. Reduce costs by fewer people and shorter hours, efficiency is the key. F) via education 9. Fixed fee per can.

7. We have had fees for 17.5 years and you have been arguing about this issue since we can remember.

7: ? ? ? 9: IF IT IS THE SAME COST HOW DOES IT BENEFIT ; WHAT IS THE POINT Institute regular independent audits: costs \$; usually a waste of \$

8. What will the last ton cost?

8: first statement has no response; second statement has #1 and #7 filled in

9: no property Tax!!! No!!! Written twice Good idea but must be a voluntary program

9: re: "institute recycling tipping fees..." "Need more explanation for knowledgeable vote." Signed by: "Claudia"

9: Re: 5 cent grocery bags. A "?" was placed instead of filling in a dot.

Am not aware that scrap metal can be recycled!

Beer/soda cans? Plastic water bottles?

Black sections marked N/O

Can't answer #6 because I don't know how much or how little you do now??

Changes answer from 1 to 6 on gate fee of \$5 if recycling is free

Combine fee for service plus taxation

Comment for "Services-Curbside pickup of garbage and recyclables" - was "relationship?" Comment for #9 "Require curb-side garbage collection..." - was "why? Now it's cheaper". Comment for #9 "Close one or more facilities" - was "gas waste".

Comment for #7 "Enabling local control..." - and "Setting up a cooperative to manage solid waste operations" was "Very favorable if private bid". Comment for #7 "Maintaining current County solid waste system" - was "Not by government, too expensive, let private do it cheaper"

Comment for Paying for Solid Waste Services 162,500 = 150,000 a year backhoe lease of County owned back hoe. =3,500 a year ferry for PW Director to/from home =9,000 a year for car for PW Director to/from home not including gas and maintenance

Comment to #7 "Creating local advisory committees" was "Adult volunteers to lead kids? Maybe create more jobs for kids under 18 in Summer and paid minimum wage. Comment to #7 "Maintaining current County solid waste system" was "and improving efficiency.

Commercial service will not pick up obvious can if you don't move it 5-1/2' to the curb. Some local advisory committees are self-serving, not community-serving. Especially if they live next to a proposed new solid waste site--how can you expect them to be objective. Property owners are not the bank.

Composting OK as is Shorter lines -- only in summer Reduced/re-used emphasis -- already in mindset on Lopez Closing facilities -- there is only one on Lopez

Difficult decisions -- but certainly needs have to be addressed! Exchange GREAT

Do not have yard waste. It is not possible to require curbside garbage collection at the same cost to the individual household as self-haul.

Don't know about structuring solid waste management. I don't have a good picture of what the current situation is.

Don't live on SJ, Orcas or Lopez.

Don't need more districts, bureaucracy. Given the income disparities, funding waste solely with fees disproportionately affects lower income. Thru fees & mix of taxes for perhaps 25% of cost and fees for 75%. Funding both garbage and recycling systems with an annual property tax of \$52 per \$100,000 of assessed value seems high. We would be happy to discuss these issues. Please note: we are at this residence for only 2-3 weeks/year.

Dropped off battery and chip yard waste.

Find a source to pay you for (recycling)

From Blakely island

Garbage is down, so system operating costs should go down. Eliminate fixed overhead costs in system. Eliminate excess management levels Will compost in future

Have home business in town and live outside. Do both at same time as self haul.

Have two properties

Haven't been to the solid waste facilities only because they're rarely open!

HAVING THIS COUNTY INVOLVED IS THE PROBLEM! Why is "raising" more money the answer? Get rid of all the waste of management and inflated rental/usage fees and there won't be a money shortage anymore! Response to #9 "Institute gate fee of \$5..." - "Who the hell thought this one up? Fire who ever did?" Response to #7 "Enabling local control..." - was "favorable IF you leave the County out of the loop" Response to #9 "Fund both the garbage and recycling..." - was "fund it by cutting 90% of the bureaucracy Response to #9 "Institute regular independent..." - was "Since when did government allow "independent" audits!?"

Having to haul one's own makes one more aware People should pay for the garbage THEY generate Annual fee? Unclear "recycle license" good, not based on per trip or volume Tiered charges good, discourages waste

Hazardous waste drop-off- Keep same. Construction waste reuse/recycle- with a fee to contractors Curbside pickup of garbage and recyclables- if cheaper for sfcsw. Education and outreach- Keep same. Increased hours or more days- Only if lines continue as they have been since changing hours. Self-haul drop-off garbage and recyclables- Reduce self haul as people switch to curbside pickup. Maintaining current County solid waste- But manage it better. Fund both the garbage and recycling

systems with an annual property tax of \$52.00- Too high; doesn't target the big users and doesn't reward recycling.

Hours and days at the three county solid waste facilities don't work for us,

I don't have enough information to give you an opinion on many of these issues.

I don't know enough about the organization, routines, or costs to be able to make intelligent judgments on most of these questions. I've answered only those that apply to my limited perspective. I'm sorry I can't do more.

I have no garden.

I have walked by the house where Marketing Resources is located many, many times. I grew up at 2406 No. Union.

I took (my garbage) to Skagit solid waste

Additional Respondents

Question 1: If there were one change that you would make in current solid waste management practices in San Juan County, what would it be?

A few more "lean-to's" to organize and separate useable items in. A permanent drop-off box for household batteries. A roof on the tipping floor.

A top-to-bottom operational and financial audit of Solid Waste and Public Works to restore widespread lack of public confidence in County government

Add curbside recycling pick up

addaADAd

Adjust rates to reflect the real cost of collection, disposal and future cleanup. The existing covered waste is a time bomb and needs to be included.

Allow and support waste reduction programs according to the needs, desires and facilities present on individual islands. One size does not fit all.

Amortize the costs of recycling into the price of garbage

Be open Wednesday thru Sunday. Base everything else, including the cost on that premise.

Better hours and more days at the recycle center

Better management at the site.

Better recycling and yard waste recycling

Bring San Juan Transfer Station into compliance with state and federal laws.

Bring the San Juan waste site up to code

Cease transporting of our waste off island.

Change hours at collection facility. 10-4 is rather inconvenient.

Change management

Change the management. They think our tax money is garbage. Audit them and see the facts.

Change the reporting structure in the department to ensure that future planning and action is better managed.

Charge a small fee for recycling. I would be willing to pay \$3 to \$5 for each recycling trip.

Collect per parcel tax to fund Island waste management. The tax would be nominal and should they be responsibility of all land owners in San Juan County, full-time or not.

Competent management!

Connect recycling with the Exchange or expand on-island recycling. Cardboard for gardens, jars for seeds, old CDs to deter birds. Focus on reduce and reuse.

Consolidate ALL services under a single accountable manager/department; make the budget and expenditures understandable and transparent. Establish and maintain an opening schedule that actually supports the needs on each island.

Consolidate system to one major facility

Continue to hold reduction of waste as a high priority and structure the rates to reinforce this priority, as well as keep motivation high for recycling.

Control the County's wastefully spending practices

COST (ridiculous) Number of days open Physical layout-traffic flow

Cost Accountability. (\$48,000 backhoes rented from ERR fund and such waste)

Create a Solid Waste Executive Committee modeled on what they have in Skagit County. Two important components would be: 1) Recommendations by the SWEC could be passed by the Council or sent back for review (the Council cannot pass their own rules and policies without it passing the SWEC first); and 2) The group would consist of the County Administrator, Town Administrator, SWAC Chair (under direction from SWAC), one county councilor and one town councilor.

Create separate taxing districts for each - just like SJI, Orcas, and Lopez each have fire departments and Ports - with their own control. SJC Council and public works will never be able to "uniformly" run all 3 stations and still meet the local (island) needs, preferences and wants. If that won't work, solid waste needs to at least be a utility separate from public works.

Curbside pickup of recycling on SJI

Curbside pick-up.

Curbside recycling

Cut the cost

San Juan County Solid Waste Appendix II

Decouple disposal revenue from operating costs and levelize rates for all system users (including the franchise hauler, the Town of Friday Harbor, and all businesses which enjoy a discounted disposal rate)

Do not transfer garbage from one island to another.

Do something to moderate price increases. The minimum price for garbage has doubled since my mom arrived to Orcas 4 years ago, from \$6 to \$12. It seems like the rates should have been increasing before that time period, not just when we get to a 'crisis' point. It seems like a little research into oil price forecasts would have gone a long way. I would also like to see more readily available information about costs; broken down into categories, etc. & displayed such that anyone using the transfer stations would get at least a basic picture. Or in a mailing or something. I could go digging around on your website, & possibly find what I'm talking about, but it's so much easier to be engaged than to engage.

Do the right thing and build a new transfer station

Dump open 7 days/week

Easier access to recycling bins. Not wait in same line as garbage haulers.

Easier recycling

Easier recycling

Eliminate outsourcing of solid waste services. Substitute county control with community input.

Encourage more recycling of a broader range of materials

Encouraging making less waste for households and businesses!

Establish a long-term plan for adequate funding of services

Expand the hours of the transfer station and the number of employees to monitor the extended hours.

Finance the dump by enacting a parcel tax and coming to terms with the city over the use of the Sutton Road transfer station so that we don't have to use the drop box system, and so that the cost is spread evenly over the county.

Find a way to do it locally and not have to ship our waste to another state a high prices. Be able to recycle everything that is recyclable

Find ways of using more waste on the islands to create energy, compost, etc.

Fire ----

Fire ----

Fire ----!!!

Fire ----!

Fire -----!

Fire -----. This one change is required before any progress can be made.

Fire everyone who's been paid to solve these problems and privatize ownership of the transfer station. Too much money and time have been wasted on this project!!

Fire the bosses and lower garbage rates. We have a cabin in Idaho and the garbage rate for property tax payers is free. The litter visibly seen along the road is a lot less.

Fire the current management.

Full service restored to 5 days a week at SJC Solid Waste facility

Funding and revenue sources

Funding and revenue sources, along with potential levels of local control and waste reduction strategies

Get an administrator for the solid waste program

Get more input and advice from the people who actually deal with the facilities and the Islanders that use them. The people who deal with the problems where "the rubber meets the road". Not some desk sitter who hasn't anything but theory to put forward.

Get rid of the head of the department

Get the council out of the solid waste business. They refuse to make decisions and are only playing political football.

Have county curbside recycling pick-up

Have five day collection on Orcas as in the past. It is way too crowded: waiting line for cars is now spilling out onto Horseshoe highway; parking at Exchange is creating hazardous conditions for patrons.

Have separate waiting lines for those who are just recycling vs. those who are dumping. So frustrating to have to wait in line seemingly forever for recycle, only to find that the recycle shed has been unused during that wait time.

Have solid waste transfer facility hours reflect the needs of resident self hauler not the needs of commercial haulers whose sole interest is to force ALL of us to use their services.

Hire new administrators that know how to make decisions without blaming the state, town, employees etc. The current groups have put us into a hole that we may not be able to get out of.

Hire someone to constantly watch for people dumping garbage in with the recycling. Just about every time I make a recycling run I'll see garbage mingled in with the recycling. That's just wrong....

Honest, transparent financial reporting and good management

Hours and days of operation

How simplistic! Only one, there are many changes needed. But, if I can only offer one change, that would be to fire the existing management and get some fresh thinkers.

I have had to wait for recycle in long lines. Several times I just went home to try later

I think if people were not told you MUST wash recyclables people would be more likely to recycle. Studies have shown that you have a better recycled product with less washing of it. Just a thought but I bet it would work.

I would change the management staff

I would consider privatization of as much of the service as possible. I also would recommend restructuring the management. The private sector has profit incentive and in this instance there can be a profitable enterprise for less than the public pays now. As a business owner this is obvious and really hard to watch. There needs to be some decisive rules which eliminate the NIMBY mentality of running a solid waste site anywhere. I do sympathize with those who have tried to site a new facility. The county council needs the courage to move forward and build. Here are some steps I think are workable as follows: 1, Put scales both in and out of the current location 2 construct a tipping floor building at the current site and utilize the space in a more efficient manner. This can be done.....I know I own heavy equipment and trucks. Before the county hires another engineer I stingily suggest asking excavation contractors and waste haulers how to lay it out. I don't believe our present engineer staff will be able to think outside the box on this one. 3, Build a county shop and storage yard for the road dept. At the Beaverton Valley site. Recycling could be done there. Sell the current Guard St. Shop 4, Move all land use offices, permit center, Health dept., PW admin.Parks and Rec. into the large empty building at the Beaverton Business Park. Sell current permit center building and the current public works admin building. I have brought these ideas up in the past and wonder if anyone has ever even considered how much more efficient and cost effective this would be.

I would crank up tipping fees *even further*, totally subsidizing recycling costs. I would make the hours of operation consistent, and have the transfer station stay open until after 5 p.m. to minimize line pressure on the weekend. I would lay-off at least one of the three administrators in the upstream management of the county solid waste operations.

I would like to see people be required to cover their loads. There is always garbage along the roadway by the dump on Orcas. In Mountlake Terrace, they fine you if you do not have a secure load.

I would make it not cost so much

Improve collection methods and system.

Incentivize reuse and recycling.

Increase access to the transfer site, at least 5 days a week, 8 hours a day

Increase hours at the transfer station. In line at 9:50 last Friday, and offloaded garbage at 11:10. Line stretched to main County Road, and watched as many cars turned away.

Increase the number of days for delivery of waste to dump site to avoid the potentially dangerous traffic backup at the San Juan site.

Increase waste reduction strategies and move the SJJ transfer station to Beaverton Valley road site.

Keep a consistent schedule! As soon as I learn your new schedule, you change it again. Thankfully I haven't shown up at the dump on a day it is closed, but I have postponed going because I thought it was closed when in fact it was open.

Keep our waste in the county, don't truck it to Oregon.

Keep recycling free; provide reclamation area of reusable items, which can be sold by the #

Keep the solid waste transfer station open and available on San Juan.

Listen to the SWAC recommendations.

LOCAL facilities for thoroughly sorting & consolidating recyclables, so they may be shipped more efficiently.

Lopez collection facility should go back to sorting recyclables.

Lower prices for dumping

Make curbside collection mandatory

Make it easier to drop off toxic waste (old gasoline).

Make SJSW as efficient as other Western Washington counties, with similar rate structure.

Make waste reduction and recycling a viable priority. There is an incredible waste of resources in encouraging individual citizen trips to the transfer station. Curbside Pickup County wide should be implemented.

Mandatory curbside pickup for BOTH trash and recycle.

More efficient drop offs and convenient hours

More emphasis on reuse and better information on the types of materials that can be recycled. Facilities for recycling batteries and hazardous materials.

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More energetic and helpful workers at the transfer station.

More focus on true recycling that brings money back. As well as the continued recycling of useable household items such as on Lopez and Orcas. Don't punish us for being good at not creating waste.

More hours at the station

More hours that you are open. True recycling - the mixed recyclables is a total joke - does anyone really believe Waste Management Inc is recycling that stuff? Composting of yard/food waste.

More open hours/days at transfer stations

More stringent recycling management, educational bulletins or signs illustrating in a clear, pictorial way exactly what can be recycled (such as different types of plastics, paper, etc.), and FINES for people who put recycling in the garbage....there are a lot of people who dispose of huge amounts of recyclables in rented dumpsters & curb-side pick-up containers. They don't bother separating it because they pay a flat rate.

More waste reduction education

Move the center to Beaverton Valley Rd. where it has the space it needs.

Move the solid waste collection site on San Juan Island to the Beaverton Valley site and don't put any more money into short-term improvements at Sutton Road, which is not large enough to grow with county population

nnnnn

No opinion

None

None

None

None - it has met my needs in the past

Not sure

On Lopez, not have your garbage site in the urban area for all to see. Move the site to a more rural area.

Open 5 days per week.

Open both weekend days on orcas

Open dump more days

Open facilities more than 3 days per week

Open more days

Open more days with shorter hours.

Open more than 3 days a week

Open on Friday and Saturday

Open the solid waste facility 5 days a week. Like it has been for the past 36 years I've lived here...I waited in line

this past Sunday for over an hour and got to the facility at 10 am when they opened up... the line of cars went from the booth out the gate and down the road almost all the way to the main road harbor road intersection...ridiculous.

Open Tuesdays thru Saturday

Open up the facility to five days a week and get rid of the administrative people who not understand serving the tax payers.

Pick up

Privatize solid waste and eliminate the wasteful spending for worthless county employees who should have solved this problem a long time ago. The Administrator and Employees have not been held accountable by the Council.

Privatize the whole operation the county is not capable of efficiently running the dump.

Privatize!

Provide an area for GOOD reusable items - bldg. materials, and any other misc.

Quit the squabbling between Friday Harbor and the County

Raise fees, including adding a fee for recycling if deemed necessary, to continue providing reuse facilities. I hear that the Lopez reuse facility may be shut down. Terrible.

Raise rates proportionally rather than increases falling more on single-container users than on those disposing of multiple bags of trash.

Recycle batteries

Recycle dumpsters placed at strategic locations throughout the county and the continuation of self-haul for garbage. If the recycle was moved out of the facility to dumpsters that would serve as collection points, the dump facility would be less congested. Many of us do more recycling than garbage and so to be able to do that any time at other-than-dump locations would be a dream. Even if recycle bins were left outside locked gates at the dump so we could do the recycling at any time, not just open hours, it would reduce the traffic congestion.

Recycle yard and construction debris and compost and sell the soil in the community. Work out your problems with the town this is not rocket science and it has become way more complicated than it needs to be.

Recycling containers open all the time

Reduce the cost and make waste management more effective by significantly reducing the layers of government bureaucracy.

Reduce transport costs by allowing Lopez to bundle its own cardboard, and don't co-mingle the rest of the recycling

Reduce waste from the top! For each "low level" employee laid off, reduce the income of those at the "top" by an equal amount.

Regular weekday hours at the dump

Return the process to the people and country rather than contracting to a large multinational.

Reuse and re-cycling

Reuse of some recycled products

Reuse/recycling

Sell the land off Beaverton Valley Road...that will generate lots of money. Don't be afraid to sell at a loss...it was never approved by the voters anyway.

Separate aluminum and cardboard and resell.

Separate our recycling, so paper, plastic, alum etc can be made into money selling quicker and human beings don't have to wade through all that mess.

Separate paper/cardboard from containers (plastic or glass)

Separate recyclables.

Separate Solid Waste from Public Works and make current manager responsible to Council.

Separate the lines to the dump to make it easier for recycle only patrons to get in and out without being in line with garbage haulers.

Separated scales in and out

Separate the lines of cars waiting to get into the transfer station so that the people with just recycling don't have to wait in line with the garbage people.

Shop around for waste stream and recycling transport options that are affordable. Incentives for reducing costs start there. Base user fees on a cost benefit analysis that has its roots with the actual costs to move the stream off the islands.

Shorter lines (currently 1+ hour) to deliver solid waste

Shorter lines.

Smoothing the transition between the scale and the dump site.

Sorry I can't keep it to 1 - 1) flow of traffic at Orcas station (having to go through line for recycling, having to go through the line twice if I go over the scale) 2) EXTREMELY poor advertisement and coordination of the once per year hazardous waste program and 3) the limited type of items allowed under recycling program.

Stable funding source

Start complying with state laws and stop the delaying tactics.

Stop co-mingling of recycling

Stop discussing the possibility of using forced curb side pickup as a cure for the county money problems. This is not an acceptable option.

Stop hauling to Orcas from other islands. It is noisy, waste gas and ferry space etc.

Stop spending taxpayer \$, in fact, reclaim taxpayer \$ spent on purchase of Lampard/Beaverton Valley million+ land and use the money to solve the problem! Also fire --- and other responsible staff and use their salaries to solve the problem!

Streamline the traffic flow

Sufficient funding to allow smooth operation on at least a 5 day-per-week basis of transfer stations/dump sites, on a sustainable basis, for both individuals and companies who haul.

Take SW away from SJC govt. Create separate SW districts on each island (San Juan, Orcas, Lopez). Each administered like their Port Districts, for instance. County govt. is inherently incompetent, in the hands of spivs and con men, ----- is only one of them.

Taking the solid waste system out of the County's hands. SJC administration is a collection of development goombahs and incompetent place-holders. They have made a mess of things for at least two decades.

Techniques of recycling

The Council has ignored their responsibility to fund the Transfer Station. They have squandered almost two million dollars on studies they did not even consider, the last available property that was zoned correctly which they are now quietly dividing up to sell and many other "studies" that are also ignored. Quit wasting money and learn how to fund this project and place it where it will benefit the Island as a whole, not the "special" interests of certain commissioners.

The current drop-off location works well for me, although the long lines and fewer days open is inconvenient.

The Management

The transfer station should be set up so that customer can get in and out faster. Perhaps the shed where you pay as you leave should be on the same side as the driver's window as the car is leaving.

There should always be money for the transfer of solid waste. We have to move it; we can't cut funds and need to staff it appropriately. Use the money more wisely and work to improve the already polluted site that exists.

To create a "take-it-or-leave-it" on Orcas and San Juan, just like the one on Lopez. This system is the best recycling there is and it enables perfectly good items to be re-used many times.

To encourage more recycling, especially among the business community. Develop a "Take it or Leave it" area at the San Juan transfer center.

To have a sign letting recycle only customers know they don't need to wait in the long line on the RHS of the road, the one that migrates to the LHS to queue in to the weigh station.

Traffic control at the solid waste site.

Transfer station to be open more days

Two lanes - one checking in and one checking out.

Use the site that was designated in the first place

Waste reduction strategies

We are willing and eager to separate our recyclables for better efficiency but are no longer allowed to do so on our island (Shaw). Wouldn't it make more sense to separate glass from paper from metal?

We should pay to leave recycle material

You have to have a certain amount of service to the public; the gates have to be open. Get the politics out of it and fix the issues. Remember that we are talking about public garbage. Charge for recycle if needed. Buy the property and fix the problems. Nobody really cares, just get it fixed.

Additional Respondents

10. What else should we consider, in planning for solid and hazardous waste management over the next 6 years?

A better location than the current one.

A community OWNS its garbage and should take full responsibility for reducing the volume of trash being transported long distances to be land filled or recycled. This requires individuals, businesses, and government officials to be open to changing our wasteful ways.

A competent, single manager. This isn't all that hard to figure out!

A fee at the retail Point-of-Sale, (similar to the 5 cent bag fee mentioned earlier), based on weight and volume of the portion of the product that will end up being discarded or recycled. This fee should be printed on the sales receipt "Disposal Fee" so the consumer sees it every time he/she makes a purchase.

A funding model that anticipates a fluctuation in the quantities of garbage and recycling. By linking the fees to

the actual costs of operating the elements of the system, as the use fluctuates both the costs and revenues decline accordingly.

Again, get it done we just want a place to take the garbage. Stop the fighting and get it working. If it weren't for all the politics we could have had a completely remodeled facility. Common sense, PLEASE. I know it complicated but it's just garbage. Get it done.

Allowing trucks with hydraulic dump beds to use facility.

Arrange the facility so that we can easily drive-through and dump/recycle and go

As much as possible, encourage and provide incentives for bringing fewer non-biodegradable items onto the islands; and compost or otherwise use on-island whatever items are appropriate.

Better design and flow in the orcas facility, more parking and easier movement for vehicles.

Better management!

By keeping recycling free, we promote recycling and reuse. Higher trash fees should be paying for this.

Can we produce/manufacture anything from recycled material?

Careful of contracts that are requiring more garbage ... we should be supported in not creating garbage. The CO should pay less if there is less garbage.

Composting

Consider reducing over head costs by streamlining management, reducing waste and keeping compostable materials on island for use locally, compost sales may even be a source of revenue.

Consider the results of this survey

Construction crews/general contractors don't think like ecologists. Encourage them to become better stewards and cut their waste stream by *really* charging them through the nose for disposing of construction waste. I mean really stick it to them for disposing of construction waste as a class/type of garbage. They'll learn. (I speak from experience). I'd like to emphasize that the current fiscal problem dealing with solid waste is an opportunity to show our values through the budgets/priorities we create. We should really stick it to ourselves and pay out the nose even more for throwing stuff away, and let the increased revenue offset and pay for increased recycling. If we keep our eye on the ball, we'll be throwing little away, and recycling nearly everything. Using fee structure to do this is an appropriate use of government authority.

Contract out the operations and management of the system.

Convenience for our citizens. It has always been my belief that unless recycling is made EASY for people to do they will be either be lax or won't do it. Education on the importance is an issue too of course - but still it has to be easy.

Cooperation between county and town is primary; the rest is just good, established waste management - no rocket science here!

Cost

Cost is not the only criterion, but MISSPENT money is a major concern. Firing employees that have taken action directly in opposition to the interests of the County. Where are the indicators comparing us to other counties? Sure we're a little bit different, but what about Island County? Why not privatize?

Curbside pickup for all

Do not institute changes that will increase illegal dumping or toxics burning. Emphasize #1 reuse, #2 recycling/composting

Dumping garbage & recycles is not an entitlement. People need to pay attention to what they are contributing to landfills & unfortunately education alone won't get this message across. It takes financial incentives, i.e. fees, & there should be HIGH fines for dumping in a non-approved site.

Educate people. Most of the people I talk to do not have a clue.

Eliminate executive positions

Eliminate some of the supervisor positions. Too many at this point for the ratio of workers.

Emphasize waste reduction to protect the islands' environment.

Encourage people to purchase products with less packaging. Encourage home composting programs. Education! May do a recycle community program like the fire department does their fire wise program, where neighborhoods can be recognized for their efforts.

Figure out how to make wasteful users pay more, without forcing them to take garbage to the mainland (which is very wasteful of fuel)

Finding the fluff in the system. There is always a way to trim department excesses by instituting a process management approach. Create process charts that direct the way each process is performed and then monitor how well an employee or department performs.

Fire -----. Should have repaired tipping floor roof instead of removing it, costing 200K, and years of non-compliance.

Fire -----.

First step is establish a realistic funding structure for solid waste services

For heaven sake just makes a safe place to drop off our garbage.

Four hazardous waste days per year. Free or low cost composting bins and education on how to do it. Surtax on plastic bottles, and all "planned obsolescence" appliances and electronics. Establish yard waste composting sites on county land with chipper available. Join national and state campaigns against excess in packaging. Put the responsibility for all this waste on the producers of it, especially manufactures of "planned obsolescent" appliances and electronics.

Get someone that knows what's going on;

Get the government out of it - private enterprise can do a much better job!

Give people the option of self hauling or curbside pickup for garbage and recyclables. 2. Sell Beaverton Valley property to provide funds. 3. Rebuild current site with design for expansion. 4. Use island firms, volunteers and current employees whenever needed rather than off island consultants. 5. Consider contracting with an Anacortes firm to handle our transfer station delivery to the mainland rather than using our trucks and drivers. 6. Have more public meetings for input from county residents.

Growth of the island/visitors. We need to emphasis a reduce, reuse, recycle mentality and push harder when it comes to this hauling of garbage off island. have a compost giveaway like opalco did with the lights and shower heads. Encourage everyone to compost anything that can.

Hauling garbage to Eastern WA is bad for the Earth and unwise. Having garbage trucks moving about the island collecting garbage ruins our way of life and is wasteful. We must all reduce waste for the Earth to be healthy. That means composting our waste, creating less waste. We don't have a lot of money to spend on garbage. I guess a tax might help along with current tipping fees or even a reduction. The Exchange is a gem and is so valuable. Everything should be done to keep that thriving. It helps so many families! Listen to ----- as he has ideas that are worth considering!

Have some management!!! Our elected officials have done a terrible job in not addressing this issue sooner!

Having, under the present system, a Sheriff's officer available for the inevitable traffic jams and fights.

Hiring employees who have people skills and believe in what they're doing. Go on a retreat with fellow employees and get a paradigm shift that sees solid waste as a valuable resource. Think vermaculture, wood chips,

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mulch, compost....all valuable commodities that have a waiting market here.

I believe that waste disposal is a function that should be provided by the county as a normal part of our infrastructure, the same as roads, fire, sheriff, etc. However a simple tax to run waste disposal would do little, if anything, to encourage recycling, reduction, and reuse. What I propose is that property taxes, or a parcel fee, be used to fund the infrastructure of the system and tipping fees be used to fund the day-to-day operational costs of the system. The net result is that the county provides the facilities via taxes and the patrons support the costs of disposing of their individual waste. An added benefit of this system is that part-time or summer residents will be paying a fair share of costs to maintain and improve the facilities. With the present system the full time residents, in effect, fund the existence of the waste disposal system so that a family that spends a month on island in the summer has someplace to dump their trash.

I don't know.

I don't work there, so I don't know.

I have always wondered the economic cost and environmental impact of the current "self haul" system. A cost study of community pick up would be very interesting. I think pick up might be the "greener" choice?

I think you should get rid of whoever is in charge of solid waste. It's clear on all accounts that they are not doing their job.

If fees charged per can or entry is high, and the economy remains bad, more roadside dumping will occur. More frequent hazardous waste collection dates are needed. Education on disposal of medication (don't flush, mix in with coffee grounds and THEN put in garbage. Some plan to collect unused but still good pills and distribute to those in need who need them. Put small battery collection boxes at the library. Oakland, CA library does this--it's very effective in keeping those batteries out of the landfill.

If possible?!?... More thought/effort/work SHOULD be done by the users (homeowners/builders) to reduce waste (esp. the nasty stuff... like plastics), and rewards/penalties awarded for compliance/non-compliance of REASONABLE measures of waste reduction.

If there are external benefits beyond those accruing to users, then fund the entire program through property taxes.

IF you make the fees too high, people will dump their stuff in the woods or burn it illegally

If you try to raise fees or taxes there will be a huge backlash. We already pay more than any other county in the state and possibly the nation. Your solution is staring you in the face. Privatize curbside pick-up now. Audit this department. Fire the management! Never ever consider giving this department more money. Their waste and mismanagement is well documented. Wake up! Also, this survey is biased toward an outcome of cost escalation. This discredits the authors and makes it more of a waste of tax dollars.

If you want people to recycle and dispose of hazardous waste appropriately, you cannot charge for these. What about reselling electronic components or materials for additional revenue?

Improve the facility

IN ORDER TO SUPPORT THIS PROGRAM WELL ENOUGH TO MEET THE NEEDS OF THE COUNTY YOU ARE GOING TO HAVE TO RAISE TAXES. WE CAN AFFORD IT, IF ANYBODY HAS THE COURAGE TO DO IT.

Incinerator

Increase in population

Increase in population

Increased rates for additional cans would discourage neighborhood carpooling to dump; seems also not to account for # of trips/month. Value of recycling is probably at something other than the local level.

Increased transportation costs or disruptions, probable open burning restrictions (air quality).

Increasing dumping fees and charging for recycling may encourage more household garbage being burned or buried and recyclables being dumped into garbage cans. I know of people who burn garbage. More education might help.

It is important to all islanders with recycling helping keep garbage to a minimum but charging for recycling would probably just result in more garbage or illegal dumping and burning. A per parcel fee is not unreasonable.

It is only going to get worse in terms of cost and use.

It seems to me that this survey is tilted toward increasing fees and taxes to support a failed and grossly mismanaged system. The best answer is to privatize curbside pick-up and strive for 90% or more of the homes to be served. Never let public works try expanding their department to provide this service. Private haulers can do this job by competitive bidding. The transfer stations can be opening limited times for hazardous waste and other specialized services. Recycling centers can be located around the county in more accessible locations.

Keep recycling free but increase the fee for garbage.

Less is more; re-use the current facility with more organization.

Less study, more action on part of county board

Local control. County administrators just don't get it.

Look at the structure of our governing body. Why do we need three managers? We have too many top heavy non-producing personnel in our public works department

Look at what other communities in America do. They tax via property tax to pay for solid waste management. Bring it to a vote. The expense would be nominal to each parcel.

Look for other options for the stream of material that MUST be land filled and thus transported off.

Looking for grants that would help the recycling and reuse program.

Low income families in the county need to be able to use facilities without a negative impact economically, currently the facilities are well used by all and requiring people to pay to use the exchange and recycling facilities on Orcas could negatively impact the ability of low income families to make proper use of the services offered.

Make sure incentives promote recycling rather than permanent disposal

Must require individual residents to recycle and reduce waste

New Management.

New managers

No mixed recyclables.....individuals sort before going to stations by category

Nothing

On San Juan either dispose of or use the property on Beaverton Valley.

Outside audit, and change management -and this not a very good survey in terms of the drafting of the questions which are bias in nature

Overall impact on the environment; local, national, and international.

Please don't reduce incentives to recycle by charging a price... if anything you should make it more painful to produce garbage instead of recycling, & really go for some sort of tipping point where people would pursue waste reduction strategies when they go shopping. I also like the idea of composting whatever possible at the transfer station to reduce the amount of stuff that must be garbage. It's probably not very possible or cost effective but it would be nice to see cooperation with

local business to stock products that reduce waste & use less garbage packaging.

PLEASE PLEASE PLEASE Consider moving the entrance to the transfer station to Roche Harbor Road so that the residents of the Sutton Road area don't have to drive in the wrong lane up and down a hill with a blind curve because of the long line of cars waiting. (Dangerous!) There could be a pull-out lane on Roche Harbor Rd. to accommodate the long line of cars.

Privatize the operation to a local contractor. That will make the operation more efficient and provide funds to the county. Why is the county losing money when they are charging the highest rate in the state?

Professional management

Progressive fees based on annual income

Put people in charge, hold them accountable. Since the County Council has proven to be completely ineffectual in managing this issue, de-politicize it by giving the appropriate managers full authority to manage the process or suffer the consequences of failure.

Quit studying it and just fix it. Too much \$ on studies.

Recycles have value. Look at ways to make money with them.

Reduce management inter local agreements with nonprofits or small businesses for recycling

Reduce the size of the management staff. Some of the people who run the facilities can do as good a job. Don't penalize the users of the facilities for bad real estate purchases of the management.

Reduce waste in all ways possible, look closely at state of the art disposal facilities being used in Europe especially Scandinavian countries (including incineration). Ban NIMBYism we have to deal with our waste not just transport the problem somewhere else!

Reducing costs

Renegotiate garbage/trash long haul contracts for better terms for county residents.

Require recycling instead of placing recyclable materials in garbage pickup or drop off

Research what other solid waste systems are doing, throughout the United States, in systems as similar as possible to ours (Multi Island, small rural community).

Restaurants and other commercial businesses benefit from tourism and that creates a lot of extra garbage from people that won't be paying a parcel fee. They need to pay more and also to recycle more including food wastes (and the composting mechanism should include animal wastes from restaurants)

Run it like a damn business -- offer service and charge what is necessary for that service!!!

See first question of survey.

Service

Site it in a facility that is large enough for future growth and the different programs suggested. Ask the County Council to take the advice of the S.W. staff who have come up with solutions for years but been ignored.

Solid waste system should undergo an independent audit / provide an inclusive process of soliciting ideas from interested citizens prior to offering a list of options (survey) which reflects the opinions of selected invitees.

Solution: Three drop-box facilities on three islands (SJI, OI, LI), bulk haul to mainland (ToFH, SJS) with 10% excise tax collected then returned to SJC for admin and reduce costs.

Start over. Ground up design of efficient, safe, system at reasonable cost and decent service availability.

Stopping all the political discussion about reuse/recycle and fix the dump! Quit letting the town hold the county hostage with both the dump and other services. It's gotten simply ridiculous the money that has been wasted and getting NOTHING done.

Survey covers it

Tax us

The cost for solid waste and recycling should be paid by those that use the service. NO taxes, NO household fees. Only use fees. The more trash you bring to the transfer station the more you should pay.

The cost increases should be structured so that the incentive to recycle is maintained - ideally, increased. If we have to pay for recycling...we need to pay more for putting waste into landfills. This implies generating costs through a number of options...assessed taxes or fees plus point-of-service costs.

The current system is a case study in mismanagement! Go out for RFP's for a private contractor. The responsible handling of garbage and recycling is not a sacred calling ... it is a simple service the community needs. The County is a poor service provider. Taxing for this service is an excuse for the County to continue to operate this service with remarkably poor business practices. People should pay for this service based on the amount of trash and recyclables they generate, not the value of their home or how many parcels they own. Management is top heavy, scarce resources are wasted on high paid consultants, land has been bought that cannot be used ... basic maintenance has been ignored. What a mess. And now we are being asked to reward this system with even more taxes and fees?

The solution is simple. Charge for recycling but charge less. The people who recycle from conscience will continue to do so no matter what. Those who require incentive will respond to the lower fee. Most importantly, fire the current director of public works.

He is dishonest and has set the system up for its current failure.

There are other islands (back east, etc - what do they do and should we replicate

This is an essential service that needs to be accessible to everyone, reducing services is not an acceptable option.

This survey doesn't provide needed information for an informed decision. How about adding info on rates, hours, etc.

This survey is misleading. What the heck is public policy? Turn solid waste over to a private company and let them charge what it takes to make a profit. What's going on now certainly does not work.

To avoid paying for and then ignoring advice of oh-so-many consultants

Toxics-contaminated items such as batteries and fluorescent light bulbs/tubes should definitely be collected and disposed of properly. I would gladly pay more for a complete suite of recycling options. Charging by the item is not good as it might discourage proper disposal of toxics.

Traffic circulation patterns at the transfer stations. Bar-coded automated payment tied to the scales to improve speed.

Try to determine if recycling can be an income source instead of costing the county to dispose of.

User fees not more Taxes

Ways to encourage on-island recycling/repurposing if possible Ways to encourage more composting of food waste and chipping/composting of yard waste and debris Work with the construction industry to decrease waste and increase re-use/recycle (something like the Re-Store idea in Bellingham)

We need to look out for the workers at the transfer stations. There should be worker representatives at all boards (like SWAC for instance) dealing with solid waste.

What about businesses?

When and where possible, feed someone or something rather than creating garbage.

When ----- was hired as Solid Waste Manager one of the first things out of his mouth in relation to the San Juan transfer station was, "I Hate this dump". He is responsible for #1 the purchase of the Lampard property, #2 the call to the EPA to condemn the Sutton road

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Transfer Station tipping shed, (to justify the Lampard purchase), #3 the systematic destruction of our award winning recycling program, #4 the loss of three dedicated supervisors of the San Juan facility who could not tolerate his wanton disregard for the public's best interests and many other offenses to our populous. ----- should be ousted and then cut down on all the middle management folks who are draining our coffers with big salaries and return to the model of handling our waste by separation of recyclables that can be sold to market- generating income to pay for the labor and bringing pride back to our communities' handling of our waste.

Work on a better selling price for the recycled materials and if necessary separate recycled materials to get a better price.

Work on ways to turn trash into dollars. There are programs out there that are working. Recycle can generate money if it is done properly and composting makes a sellable product while reducing landfill waste. Try to put in a chipping plant or hiring one a few times a year to chip clean construction lumber and yard pruning and sell the wood chips or use them for mulch. It is done for a profit in the private sector. Check into Biochar and see if it is feasible here. I am sure that there is more room available up there that you could work out with the town. Stop wasting our money and your time on moving the facility.

You should consider each island's personality and do what they wish on that island.